

MyCampy: the Campagnolo app

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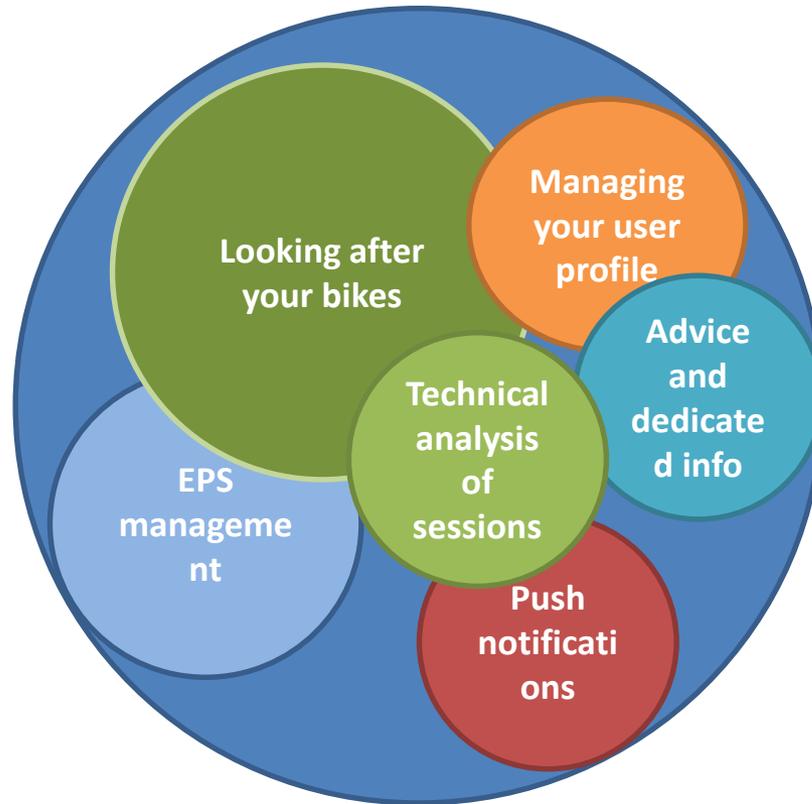
Introduction

“The Campagnolo world in your hands”

The MYCAMPY app was developed with a number of goals:

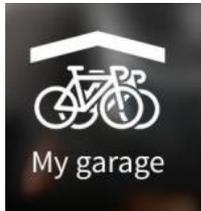
- Managing your Campagnolo products being able to view the **km travelled** with them and receiving tips on **service** for them.
- Providing customer with more **information** about their products or on matters which may be of particular interest to them
- Allowing customers to interface with the **EPS 2016** groupset, to obtain information and access **personalised settings** concerning the functions of the groupset itself
- Offering **mechanics a tool** allowing them to provide as comprehensive and professional service as possible

Introduction

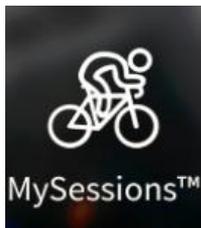


Introduction

The 3 main areas of the App are:



My Garage: looking after your bike, your groupset and your wheels. Stay constantly up to date on the state of your equipment. Receive alerts and notifications.



My Sessions: log your training sessions, import them and record the use of your equipment. Use the EPS to record each shift and derail operation for advanced analysis of your performances



My EPS: connect to your EPS, manage it, customise it. Change the operating parameters, the multi-shifting and create your riding style. Update it to the latest version, detect errors and check its operation

Information and compatibility



There will be an area **of the Campagnolo website** with the Specifications of electronic devices compatible with MyCampy

Bluetooth Smart Ready **Tablets and smartphones** with **Android** operating system version **4.3** or later. These include, for example, the following devices from the world's leading smartphone manufacturer, Samsung:

Tab 4, Tab S and Tab Pro tablets (from January 2014)

S4, S5, ... smartphones

However, to be sure that you have full app functionality, particularly for the connection with the 2016 EPS, see the list of compatible mobile phones.

Bluetooth Smart Ready **Tablets and smartphones** with **iOS** operating system version **8** or later:

Apple iPad Air, Mini, 3rd and 4th generation

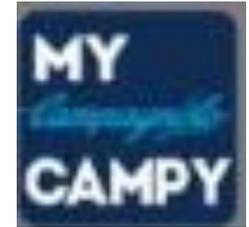
Apple iPhone 6 Plus, 6, 5s, 5c, 5 and 4s (from October 2011)

Download, installation and registration

Android/iOS



Apple Store



Access the respective Google or Apple store, search for the MY CAMPY app, then download the app.

The MY CAMPY app will be automatically installed on the smartphone or tablet.

A. Registration

Any of these methods may be used to register. In all four cases, the identifying details of the customer are stored on a Campagnolo server

- Register with **Campagnolo**

Name

Surname

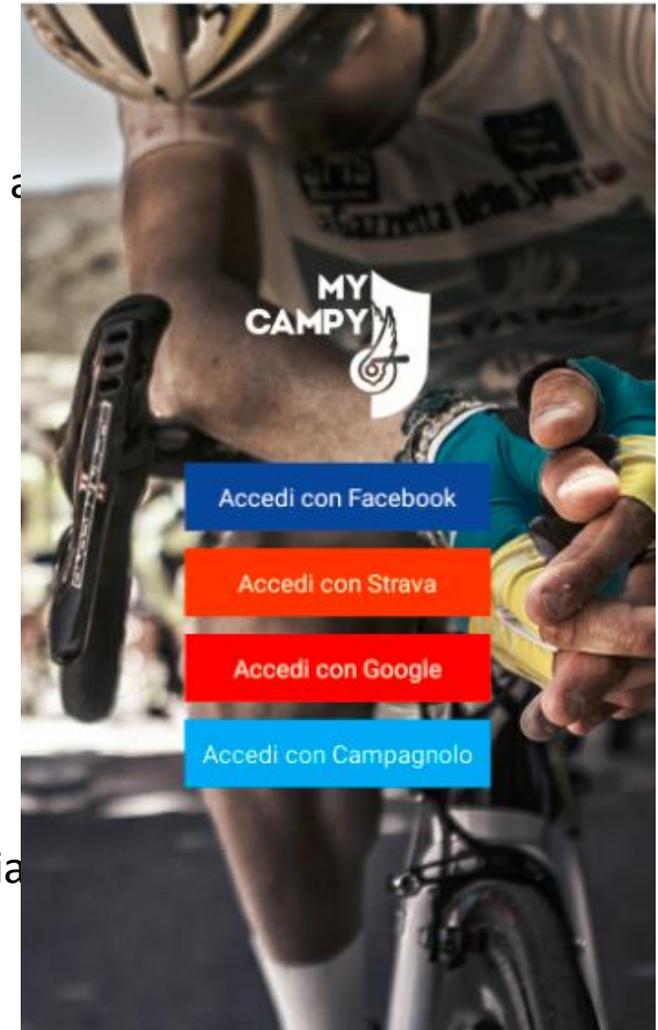
Language

Country

e-mail address (this will be the username for logging in)

Password (for logging in)

- I can register using **Facebook**, **Strava** or **Google** credentials if I already have an account with these Apps



B. Log in

If you are already registered, log in by entering:

Username:	E-mail
Password:

An Internet connection is required to open the app. If I lose my connection after opening the App, I can Not use the My Garage and My Sessions areas but I can use the MY EPS area.

If the device is connected to the Internet, even without opening the App, I will automatically receive Notices related to:

- service on my Campagnolo components
- the availability of App updates
- etc.

B. Log in



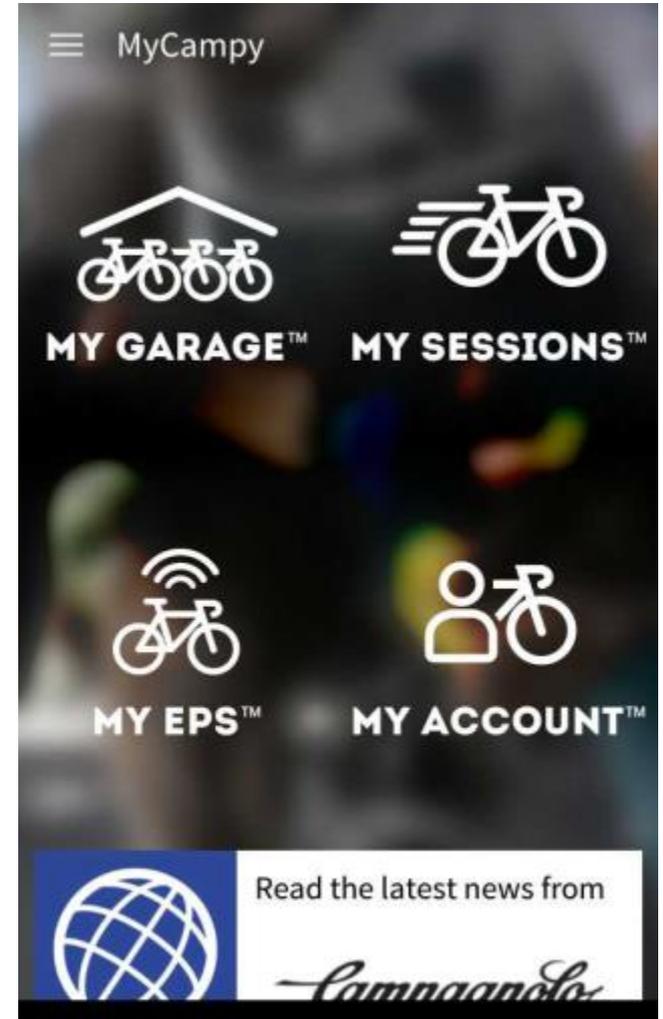
MyCampy initial page

Three main areas appear:

- **My Garage**
- **My Sessions**
- **My EPS**
- **Account settings**

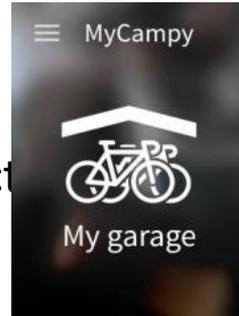
If one of your bicycles is fitted with EPS you can connect to the EPS groupset.

As an alternative to the MY EPS area, a direct access function to the EPS groupset is also available. This is primarily intended for mechanics who need to access an EPS groupset directly



My Garage

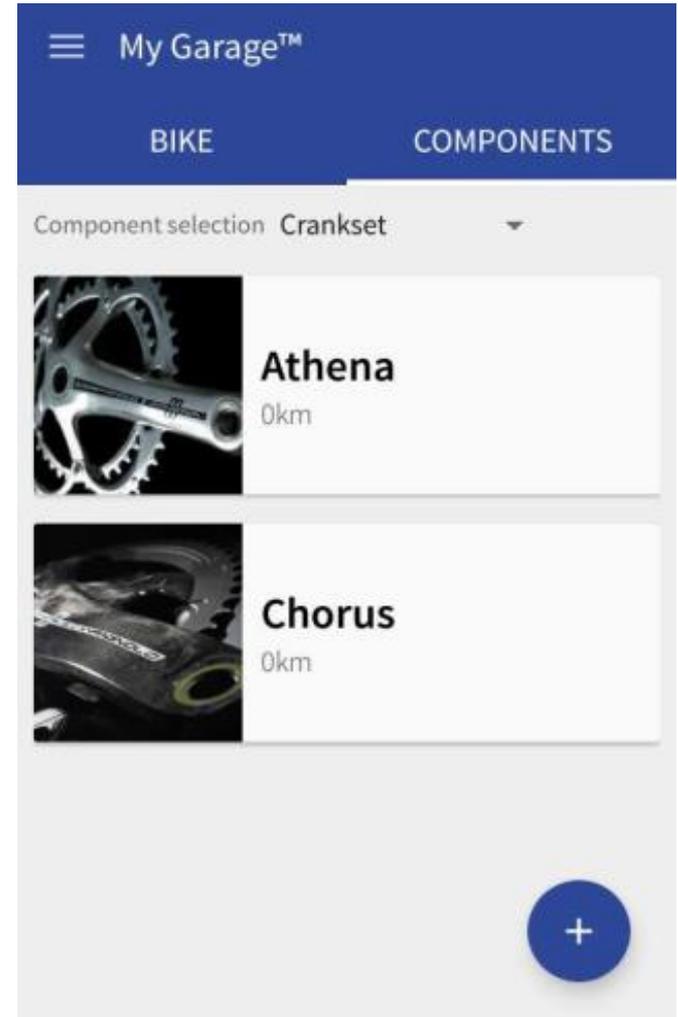
On the **COMPONENTS** page I select components I own:



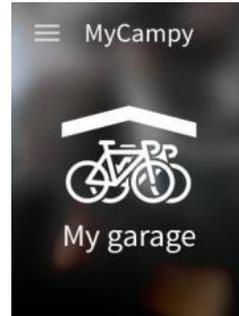
- **Wheels**
- **Sprocket pack**
- **Groupset**
- **Crankset**

I can select all the wheels or components that I have.

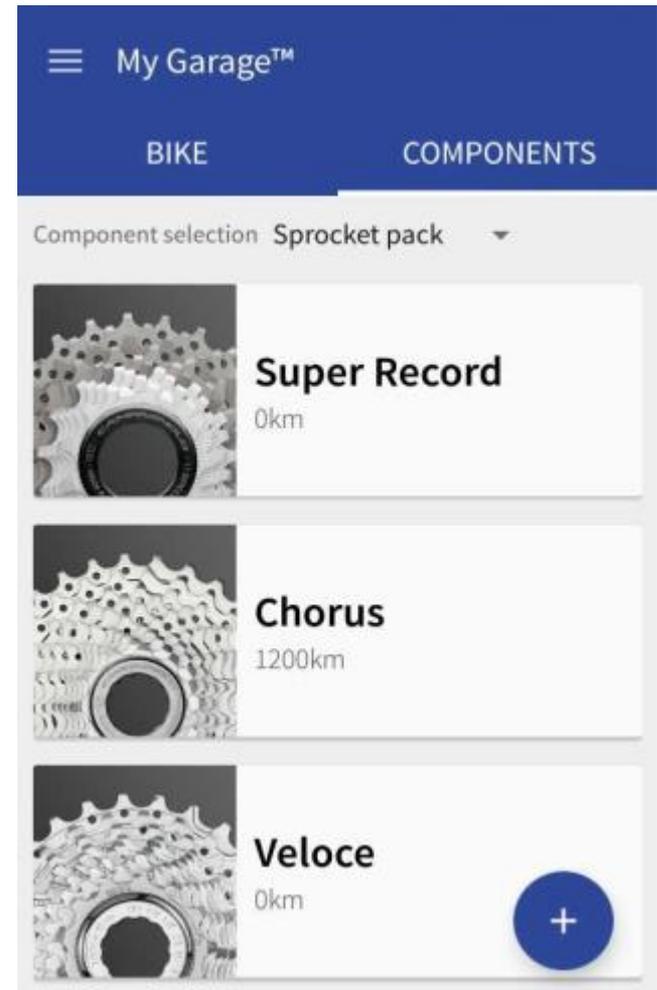
And I can enter mileage if they are not new components.



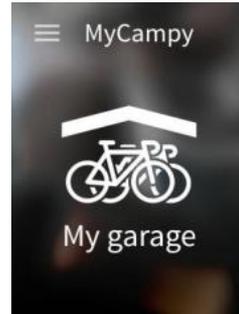
My Garage



Therefore I could have, for example, two sprocket packs.



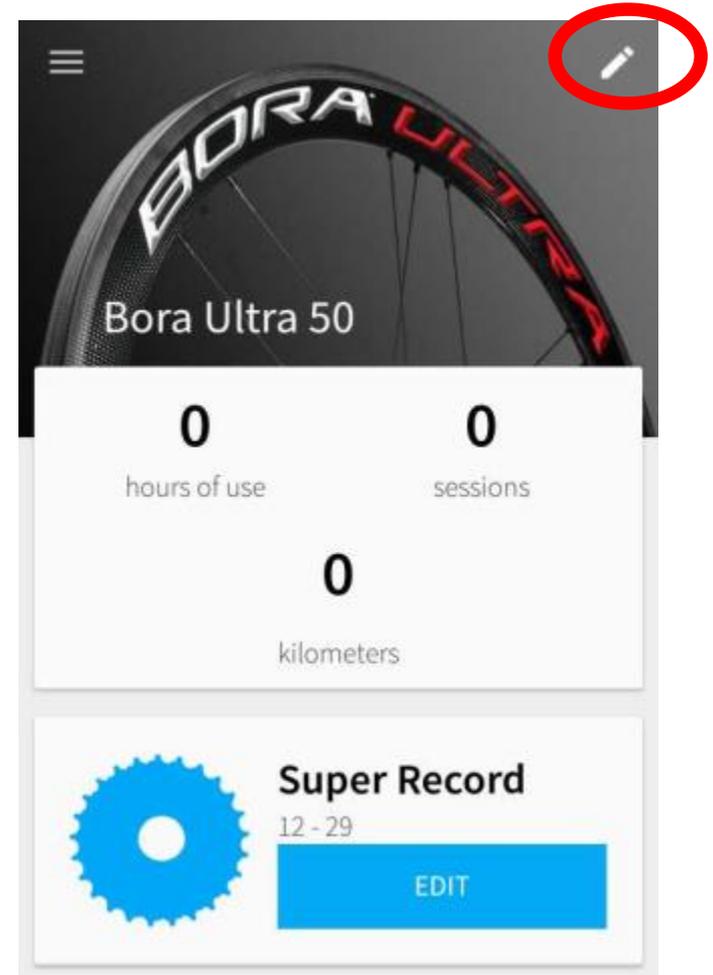
My Garage



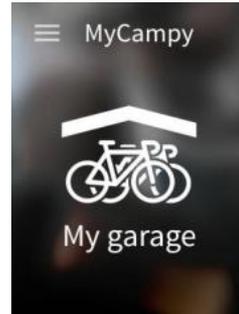
So I would compose:

the **wheels + sprocket pack**

Subsequently, or before a new outing, I can match a new sprocket pack by tapping on the pencil (edit) icon and matching another sprocket pack.



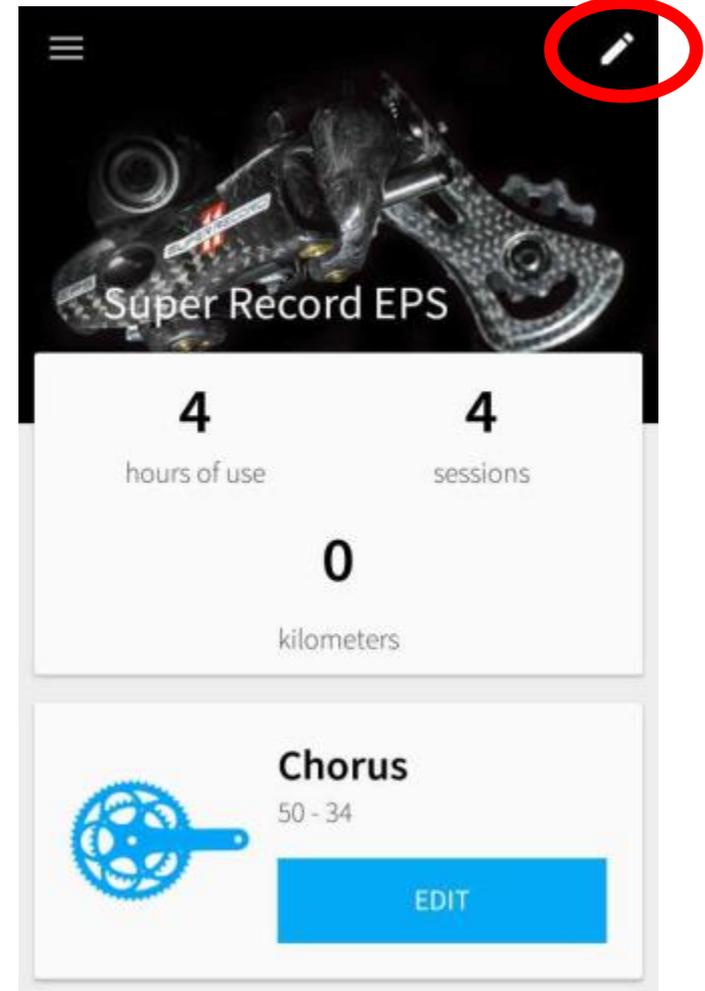
My Garage



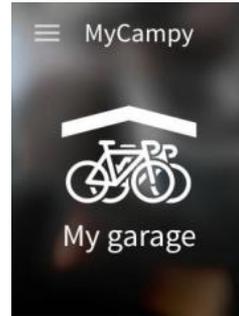
So I would compose:

the **groupset + crankset**

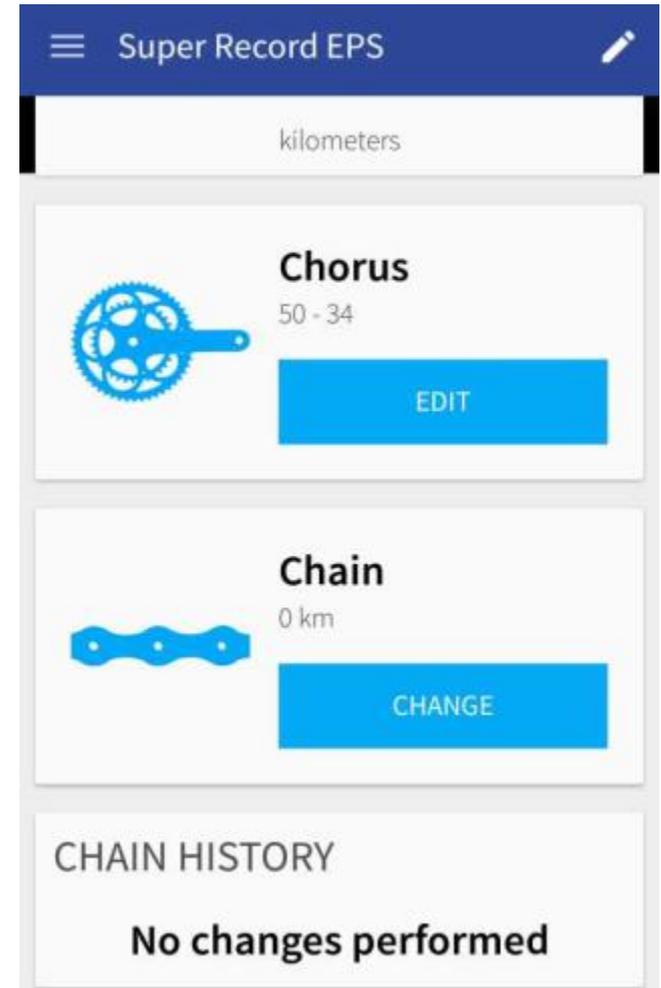
If subsequently I need to match a new crankset, I tap on the pencil (edit) icon and match another crankset.



My Garage

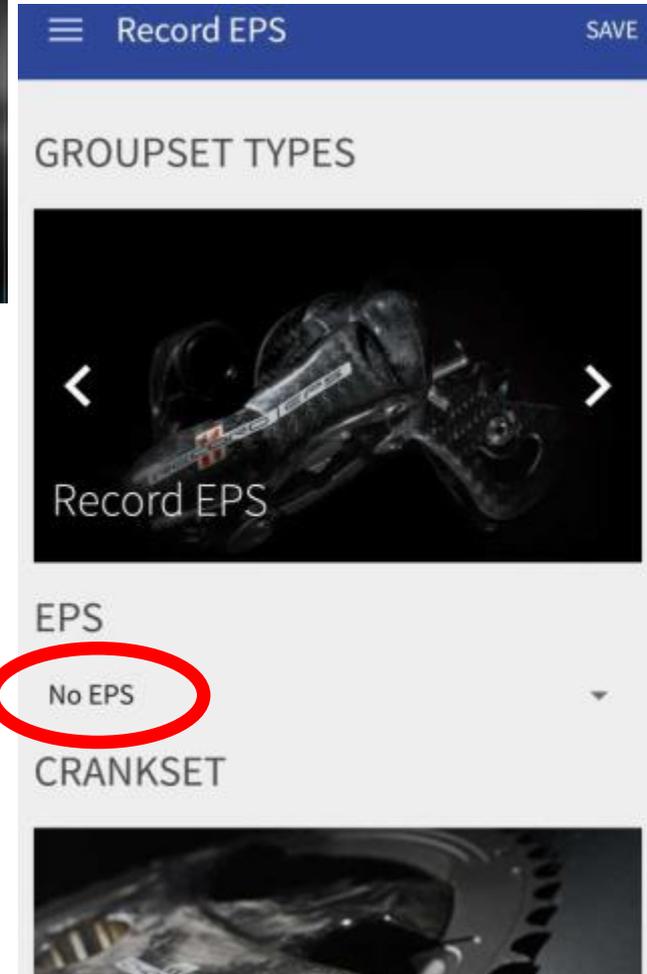
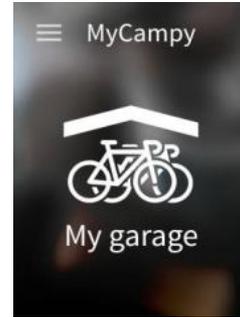


When I create a groupset a new chain is also matched.



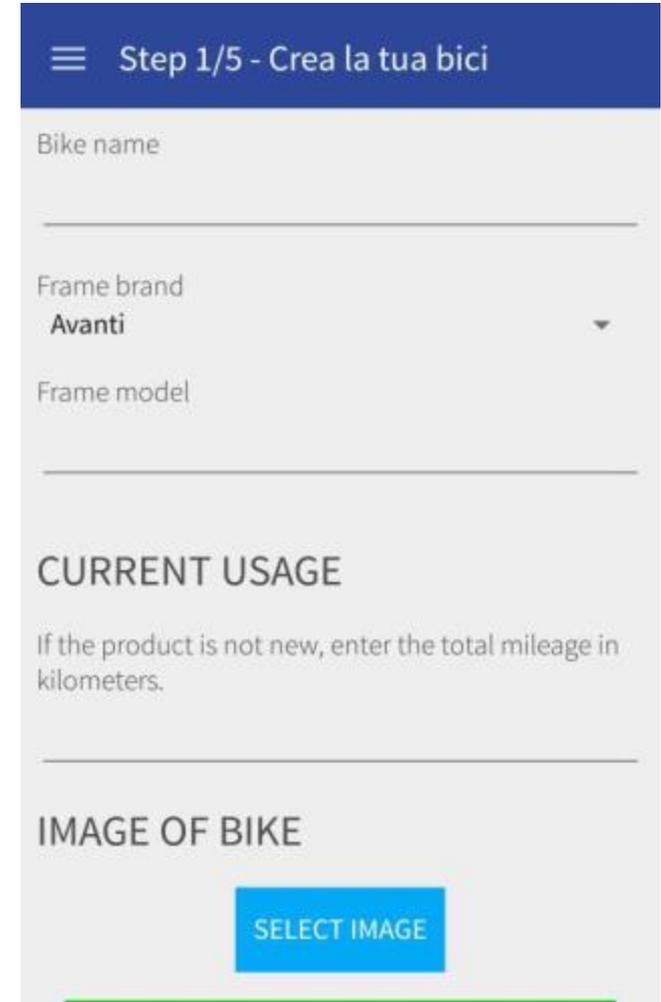
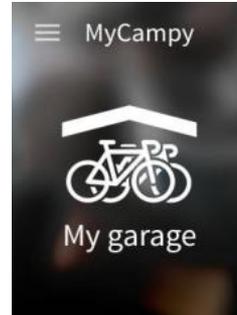
MyGarage

In the event that the groupset is with V3 components, after connecting to the groupset itself from the MyEPS area, I enter the groupset and tap on the pencil icon (edit) and then on “No EPS”. Then I select the groupset's pairing code.



My Garage

No I move to the **BIKES** page and I can create a bicycle by entering a series of identifying data on the bike itself. It is also possible to create the bike directly without having entered the components first: the components will be automatically saved in the components area.



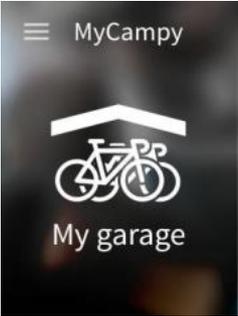
The screenshot shows the 'Step 1/5 - Crea la tua bici' form in the MyCampy app. The form includes the following fields and sections:

- Bike name:** A text input field.
- Frame brand:** A dropdown menu with 'Avanti' selected.
- Frame model:** A text input field.
- CURRENT USAGE:** A section header followed by the instruction 'If the product is not new, enter the total mileage in kilometers.' and a text input field.
- IMAGE OF BIKE:** A section header followed by a blue button labeled 'SELECT IMAGE'.

My Garage

Step 1/5

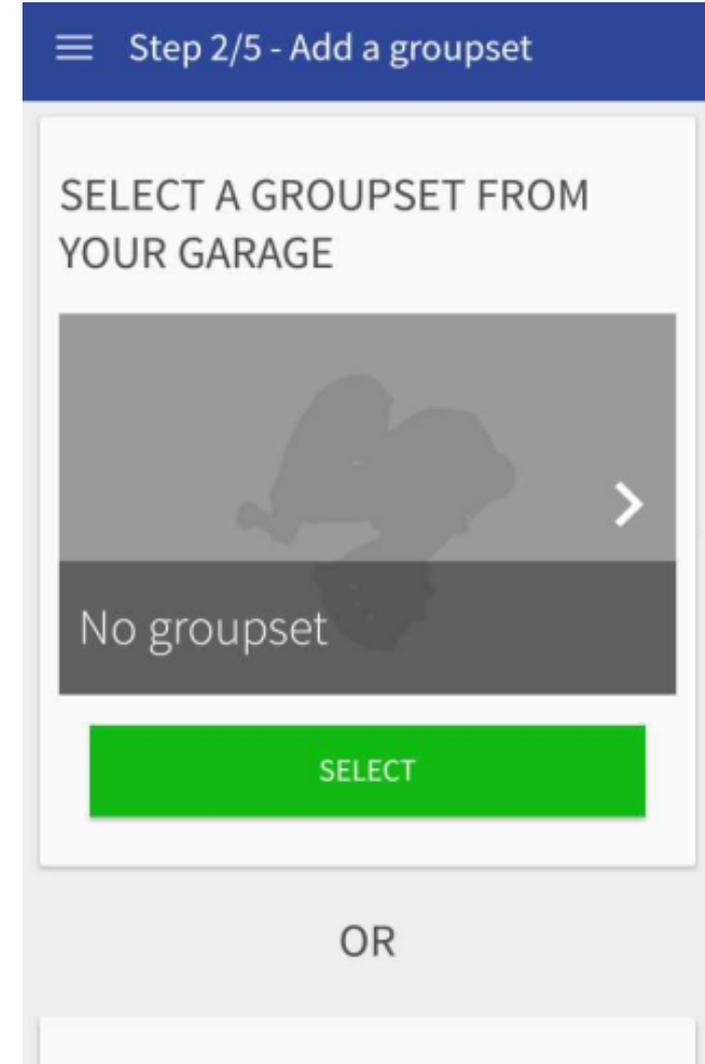
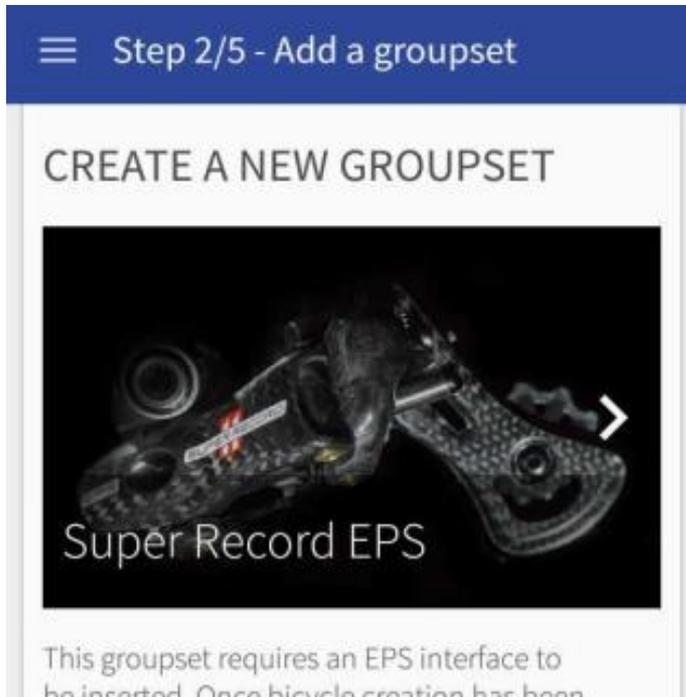
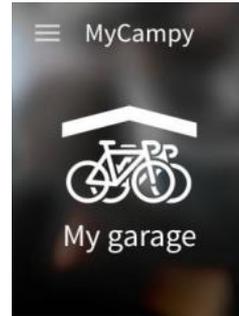
I enter the data and the image of the bike



My Garage

Step 2/5

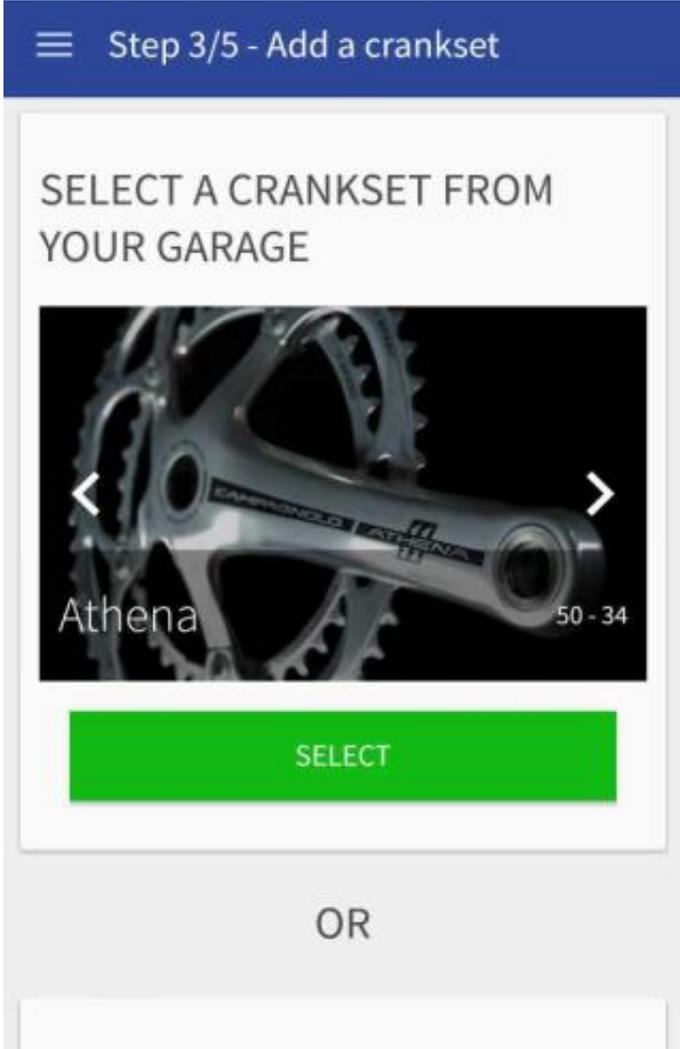
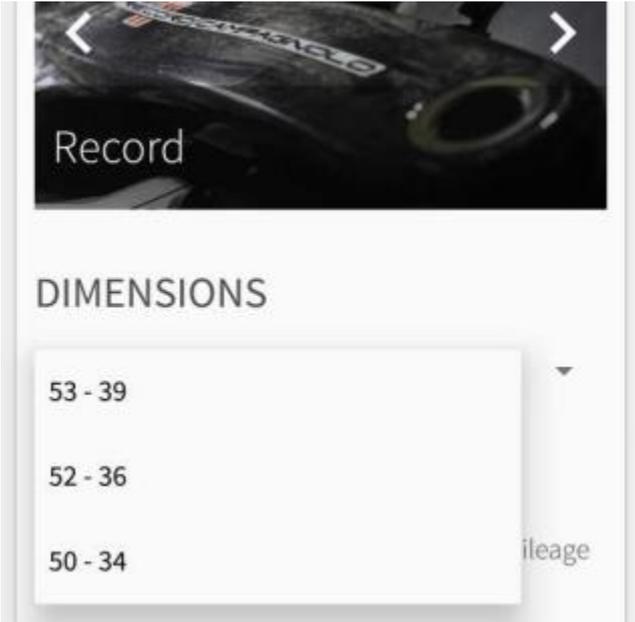
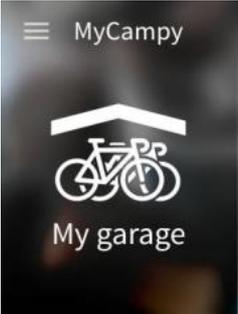
I select a groupset from the garage or I create a new groupset



My Garage

Step 3/5

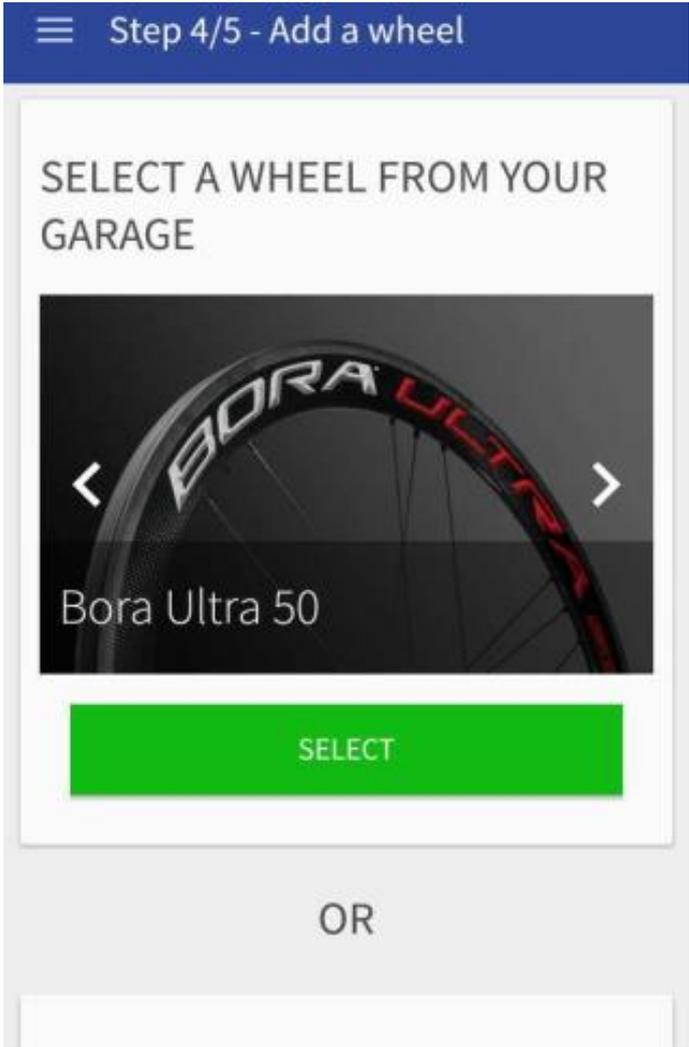
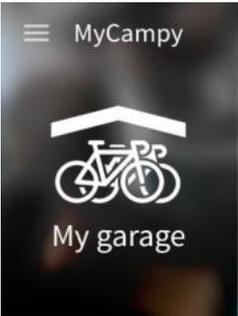
I select a crankset from the garage or I create a new crankset selecting a pair of chainrings



My Garage

Step 4/5

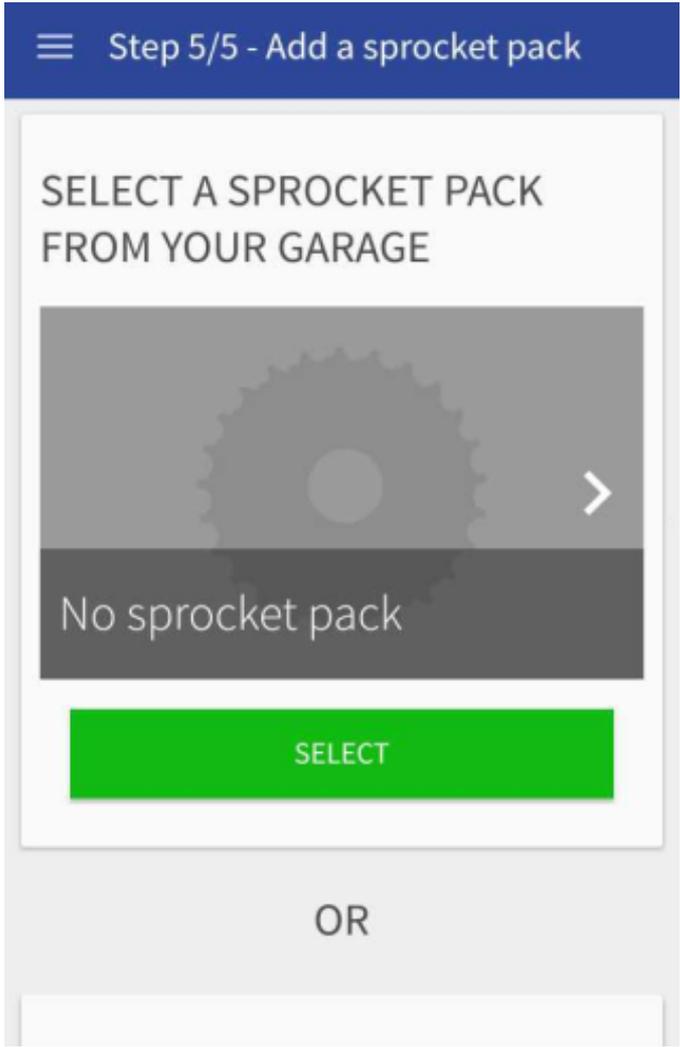
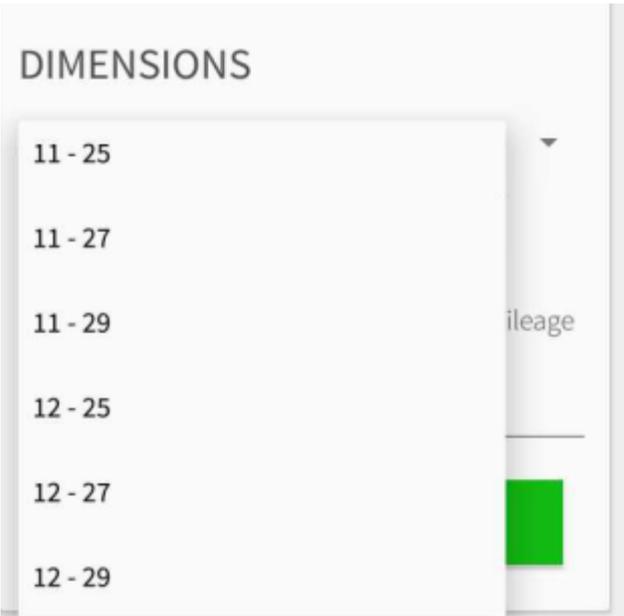
I select a new wheel from the garage or I create a new wheel



My Garage

Step 5/5

I select a sprocket pack from the garage or I create a new groupset selecting the type of sprocket pack

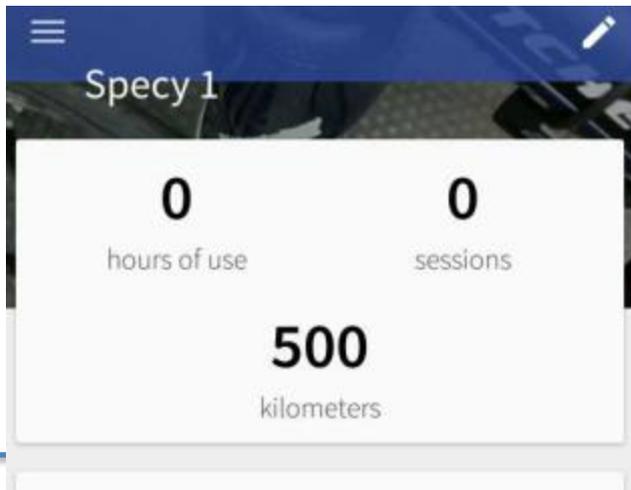
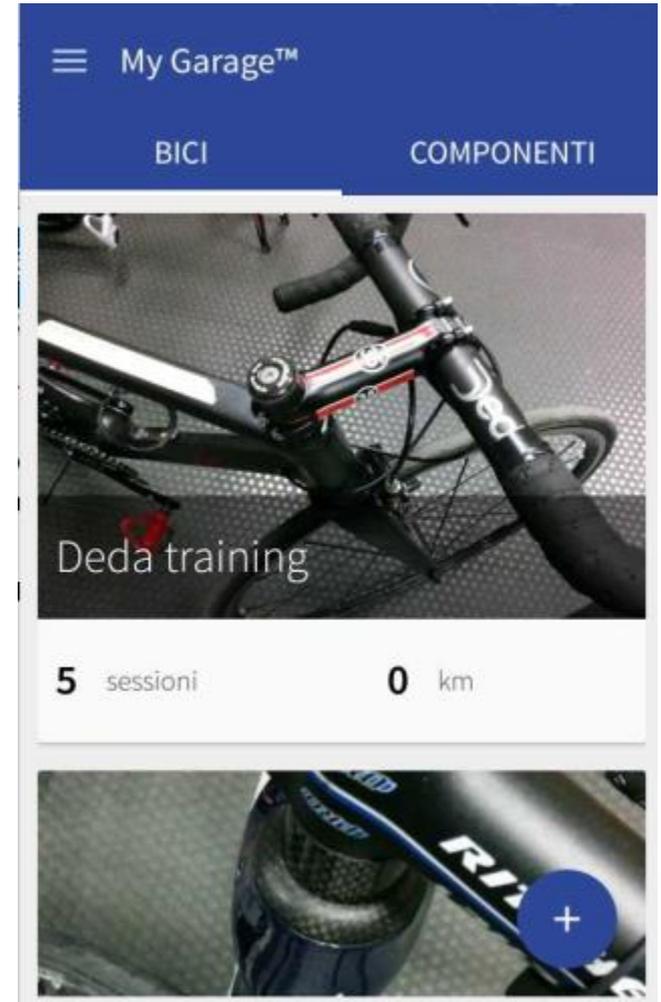
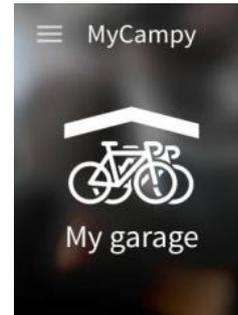


My Garage

Once the bike is completed and saved, in the BIKES area I will find all the bikes created and the data related to them in terms of:

- hours of use
- sessions
- Km

and the related components installed.

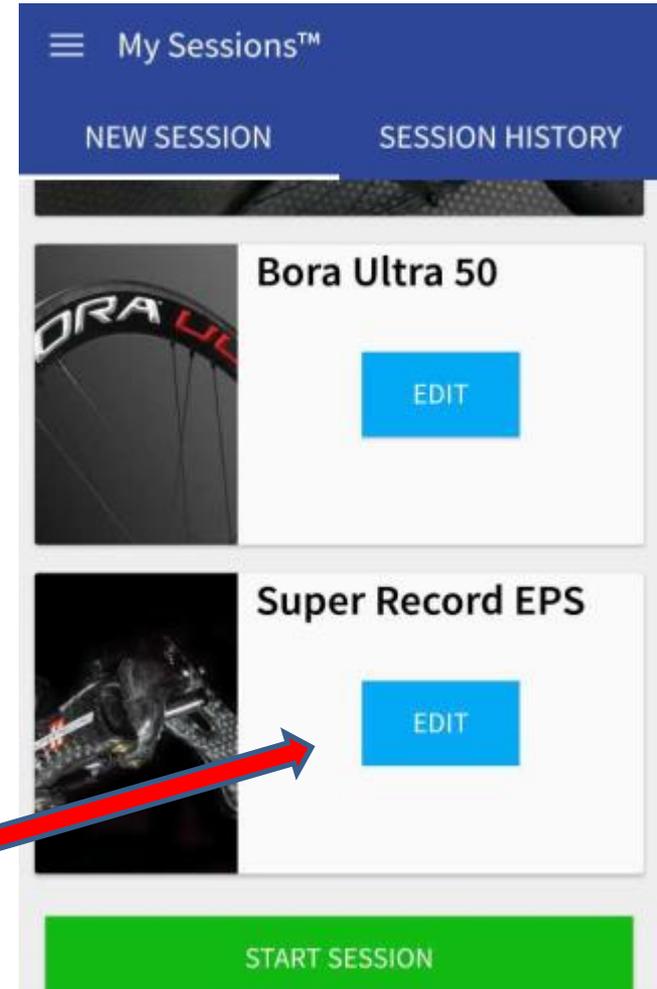
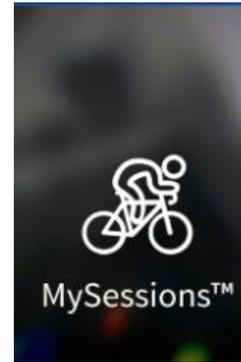


MySession

In this area of the **NEW SESSION** page I select one of my saved bikes and, by tapping on **START SESSION**, I see the mileage travelled during my outing. If my bike is fitted with **V3 EPS**, **connection to the EPS groupset** will be requested.



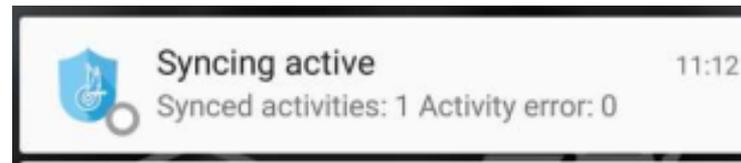
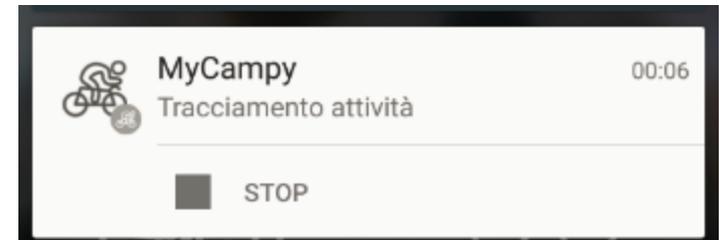
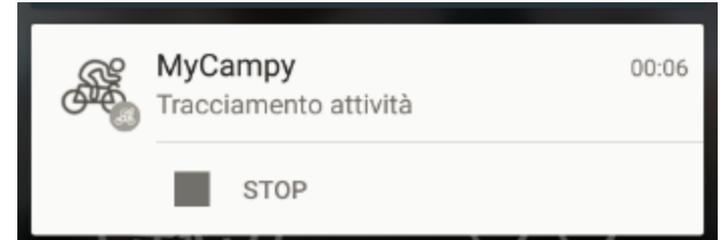
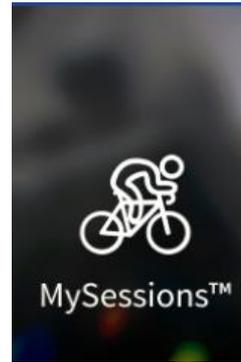
If the groupset has not yet been associated with a pairing code, **EDIT** must be tapped for the groupset and it must be associated to the pairing code.



My Sessions

Whilst tracking my activity an indication of this appears in the notices area (MyCampy can even be closed).

Once the session has ended I tap STOP

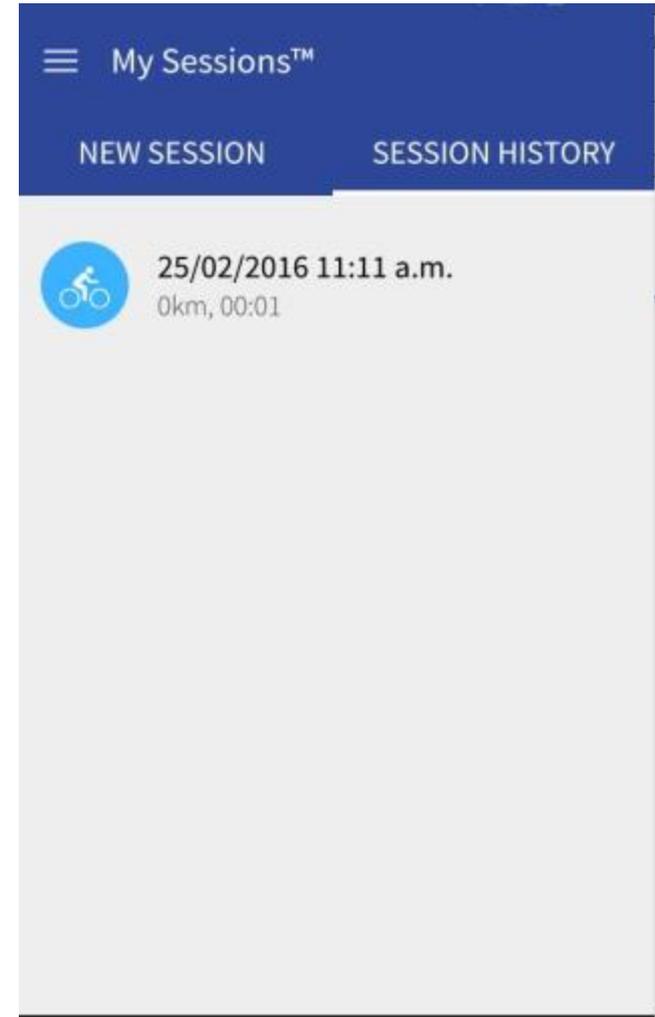
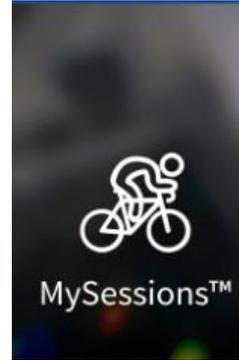


In the case of an EPS groupset, during the session an indication of which gear ratio I am using also appears.



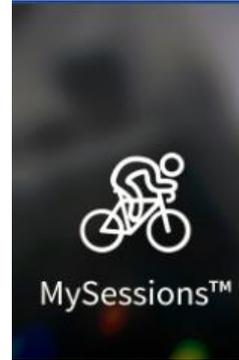
My Sessions

Going to the **SESSIONS HISTORY** page I can see my sessions



My Sessions

For each session I will be able to see a series of **information** (time, km, etc.), the mapped **route** and, in the case of an EPS 2016 bicycle, the indication of the **shifts** and **gear combinations** used. The session can also be loaded as a GPX file (the exact procedure is still being defined)



Activity 25/02/2016 11:11 & r

00:01 0 0

session time kilometers average speed

EPS
ELECTRONIC POWER SHIFT

4 **34-16**

shifts most frequently used combination

EPS STATISTICS

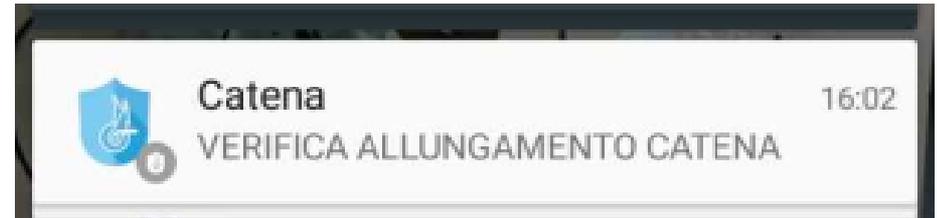
Order by Time Distance

Value	Time	Distance
34-16	1.02min	6.70m
34-15	0.07min	6.70m

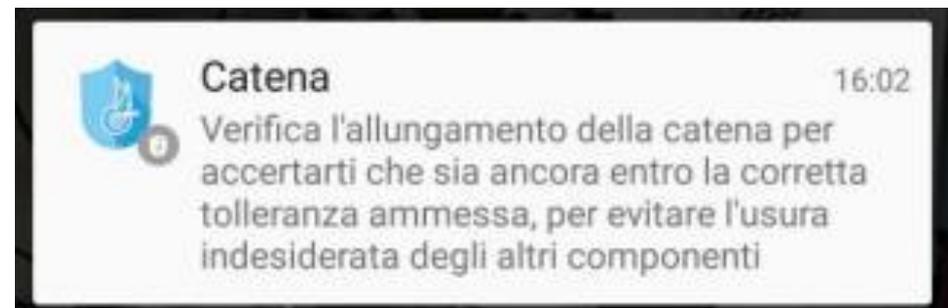
📡 Notices

When using components, when I reach a certain mileage threshold where **cleaning**, a **check** or **service or replacement** is scheduled for a component I will receive a notice on my device outside of the App.

Compact notice

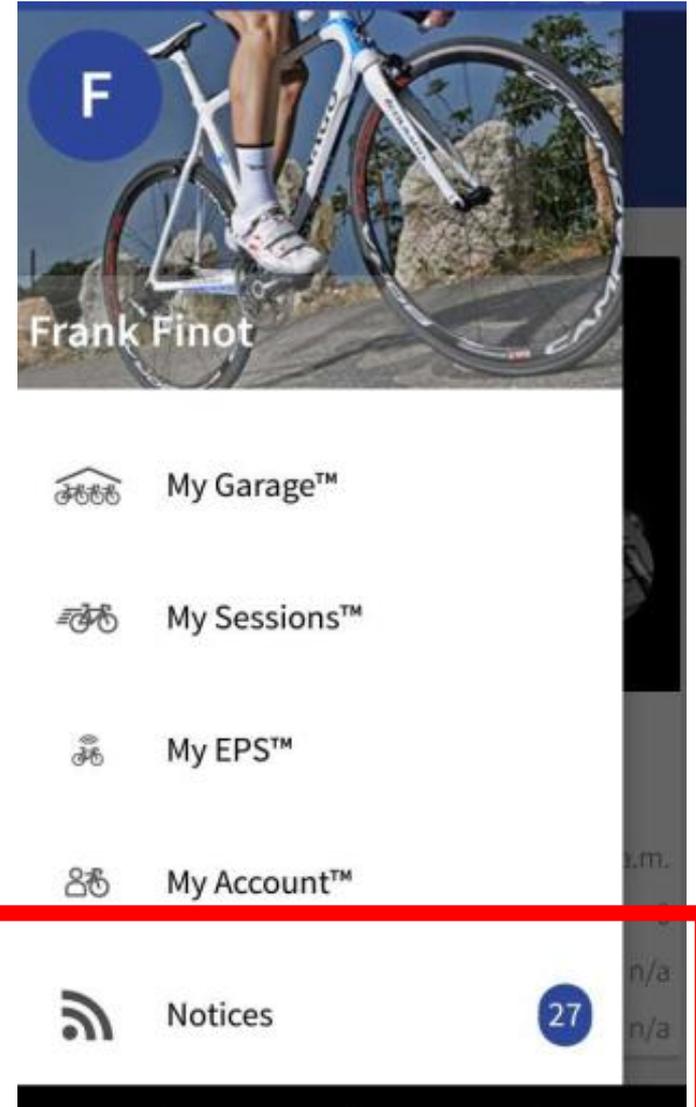


Full notice



Notices

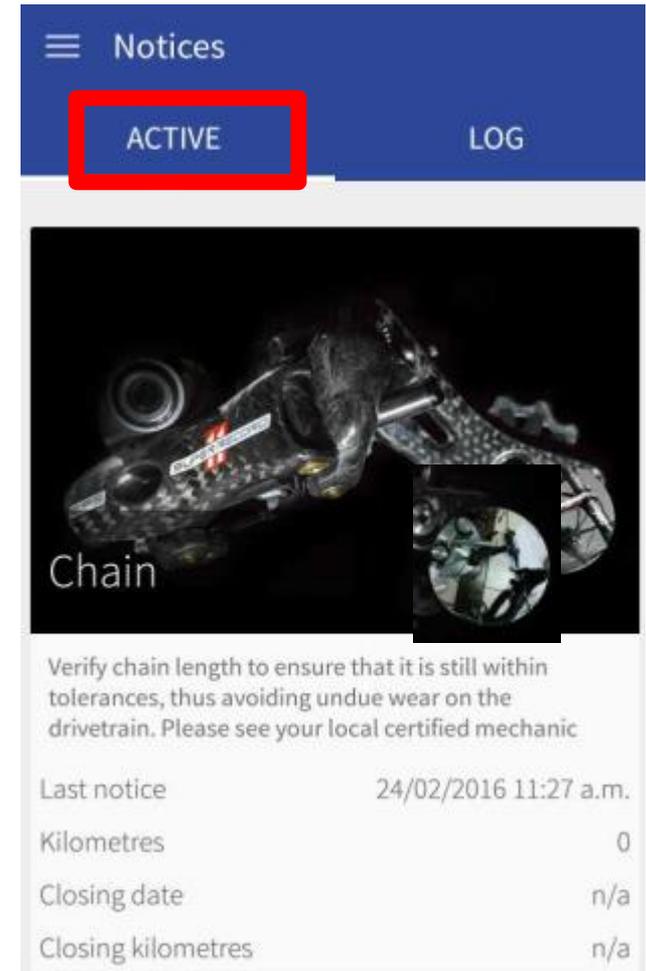
In the app, select the menu at the top left to open the view that allows you to access the **Notices** area



📡 Notices

Tap to open the page with the **ACTIVE** notices and the following information appears:

- the date the notice was sent
- the km of the component to which the notice refers.

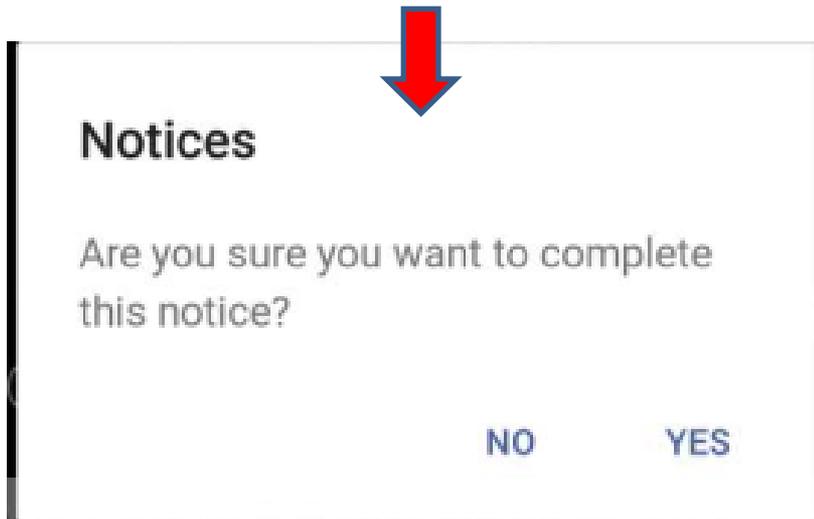


The screenshot shows the 'Notices' screen in the MyCampy app. At the top, there is a blue header with a hamburger menu icon on the left and the word 'Notices' in the center. Below the header, there are two tabs: 'ACTIVE' (highlighted with a red box) and 'LOG'. The main content area displays a notice for a 'Chain'. The notice includes a photo of a bicycle chain and a circular inset showing a person working on a bike. Below the photo, the text reads: 'Verify chain length to ensure that it is still within tolerances, thus avoiding undue wear on the drivetrain. Please see your local certified mechanic'. At the bottom of the notice, there is a table with the following information:

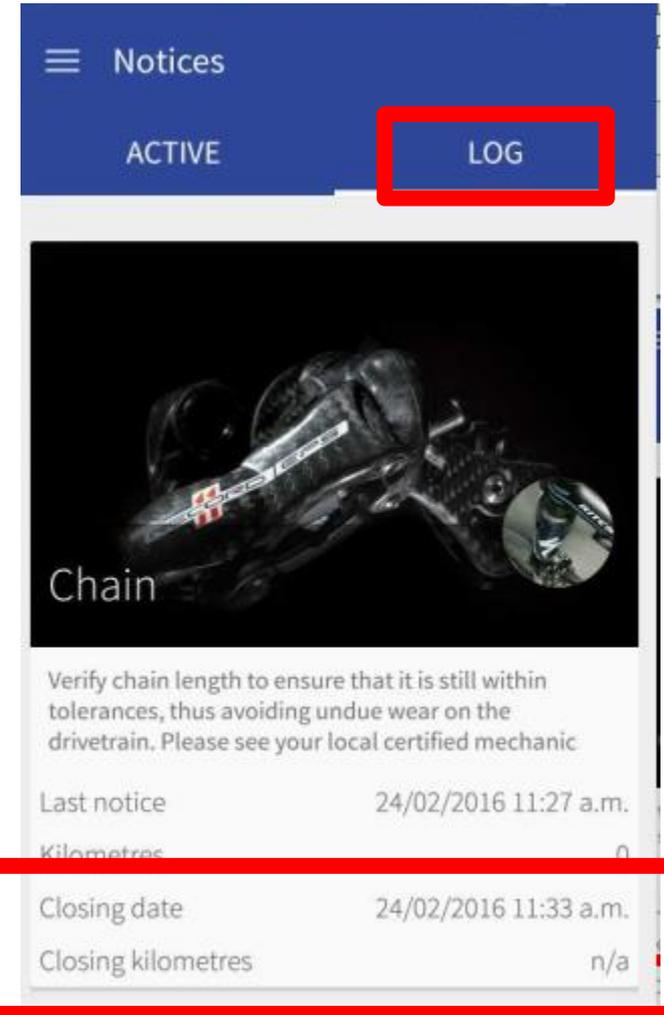
Last notice	24/02/2016 11:27 a.m.
Kilometres	0
Closing date	n/a
Closing kilometres	n/a

Notices

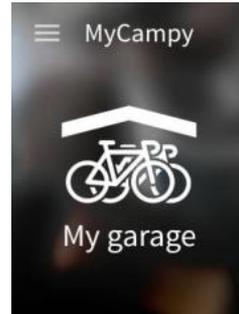
Tap and hold to **complete** the notice



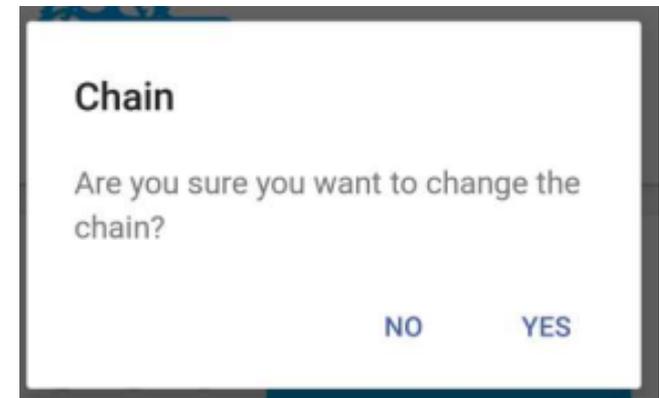
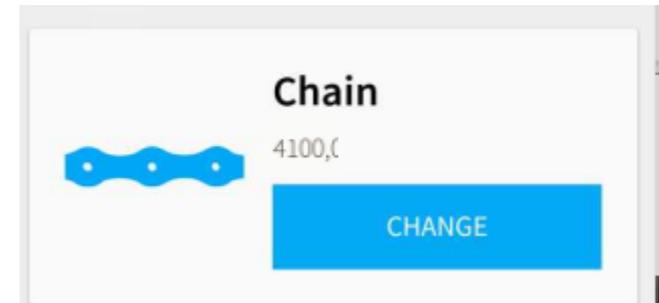
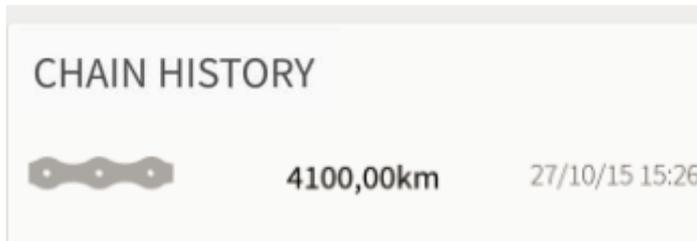
and move it to the **HISTORY** screen. The closing date and km will be saved



My Garage



If the chain is **replaced**, on the lower part of the groupset the chain change and subsequent chain changes will be memorised in the **CHAIN HISTORY** area

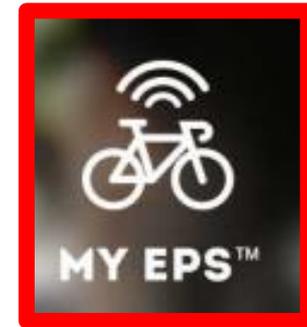
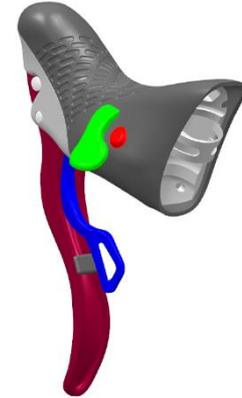


Connecting to the EPS groupset

Before tapping on the EPS area the EPS Bluetooth must be activated by pressing one of the two **MODE** buttons and verifying that the interface LED lights up (indication of the battery charge status but also confirmation that I have «woken up» the Bluetooth).

If it is the first connection between the device and the interface, once I have tapped on My EPS, the device will ask me to enter the numerical code (**6 digits**) in the device's Bluetooth area for the interface that I want to connect to.

The code is on the lower part of the interface.



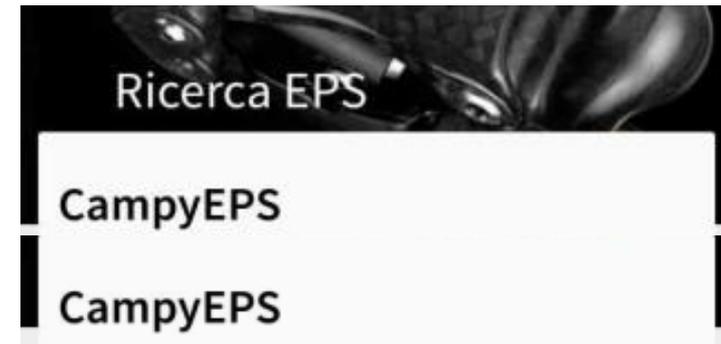
Connecting to the EPS groupset

This establishes a protected and encrypted, in the case of Campagnolo, 1-to-1 connection between your device and the EPS system: this is called **pairing**.

If it is not the first connection the device will not ask for the pairing code again.

If I use the MODE button to activate one or more EPS systems simultaneously, the various **EPS units can be seen in the app**.

In the future, the last 3 digits of the pairing will be visible after the word CampyEPS.



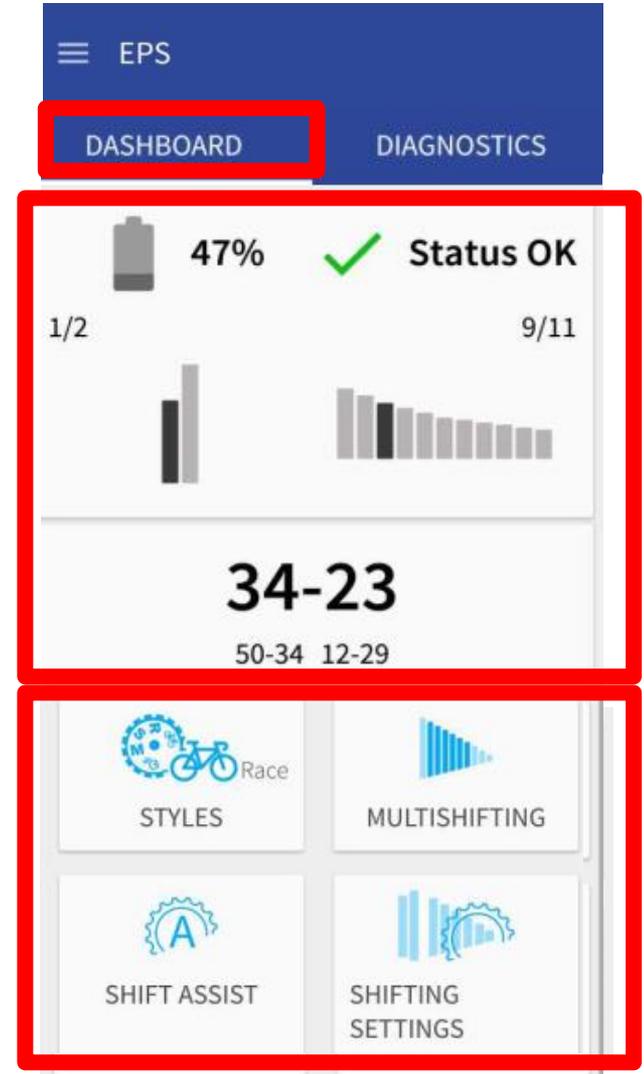
Functions for EPS 2016 groupset

Once you are connected, the initial EPS screen is called **“DASHBOARD”**

In the upper part of the screen, all the most important and readily understandable information for the customer can be viewed.



In the lower part of the screen, you can customise the performance of the EPS by setting a series of parameters.



HELP function on the My EPS pages

On all the pages in the My EPS area you will find a **? icon** at the top right to provide support information and explanations.

If you tap it, additional information appears

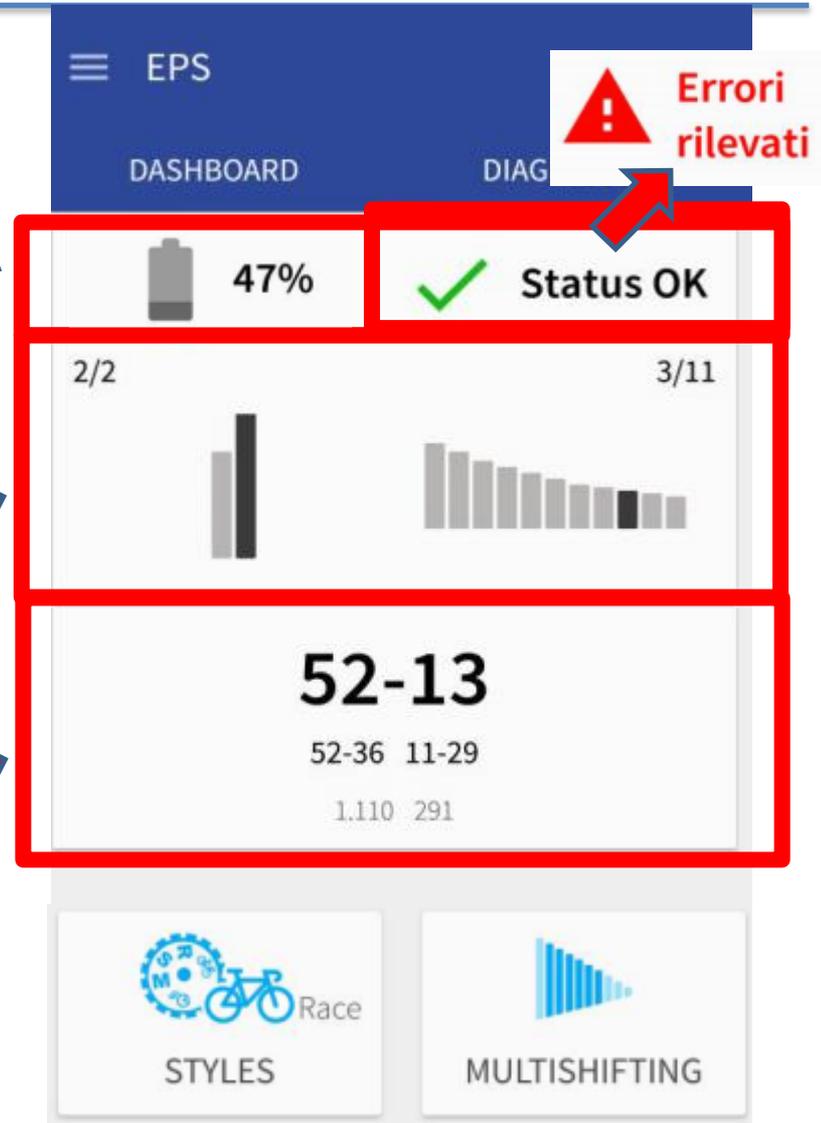
The image shows a screenshot of the MyEPS™ mobile application. At the top right, a red square highlights a question mark icon. A red arrow points from this icon to a help menu that is displayed over the app's content. The help menu lists several sections: 'SHIFT SETTINGS' (Personalized options relating to performance, movement and setting for rear derailleur, front derailleur and Ergopower commands), 'SHIFT ASSIST' (Automatically compensates for gear length when using front derailleur. Rear derailleur automatically repositions to guarantee smoother and less severe transitions), and 'STYLES PRESET OPTIONS - choose'. The background of the app shows a dashboard with a battery level of 47%, a status 'OK' with a green checkmark, and a gear selection screen with '34-17' selected.

Top part of the DASHBOARD

- ✓ **Battery charge level**
- ✓ **Status OK/Errors detected:** if the EPS system has components with updated firmware and no errors/otherwise, it shows errors detected and the availability of more recent firmware

Rear/front derailleur area

- ✓ Graphic and numerical indication (2/2) (3/11) of the position of the front and rear derailleurs and the number of chainring and sprocket teeth on which the groupset is positioned
- ✓ Combination of chainrings and sprocket pack: by clicking on the combination you can select the combination available on your bicycle. The total number of shift and derail operations performed is also shown



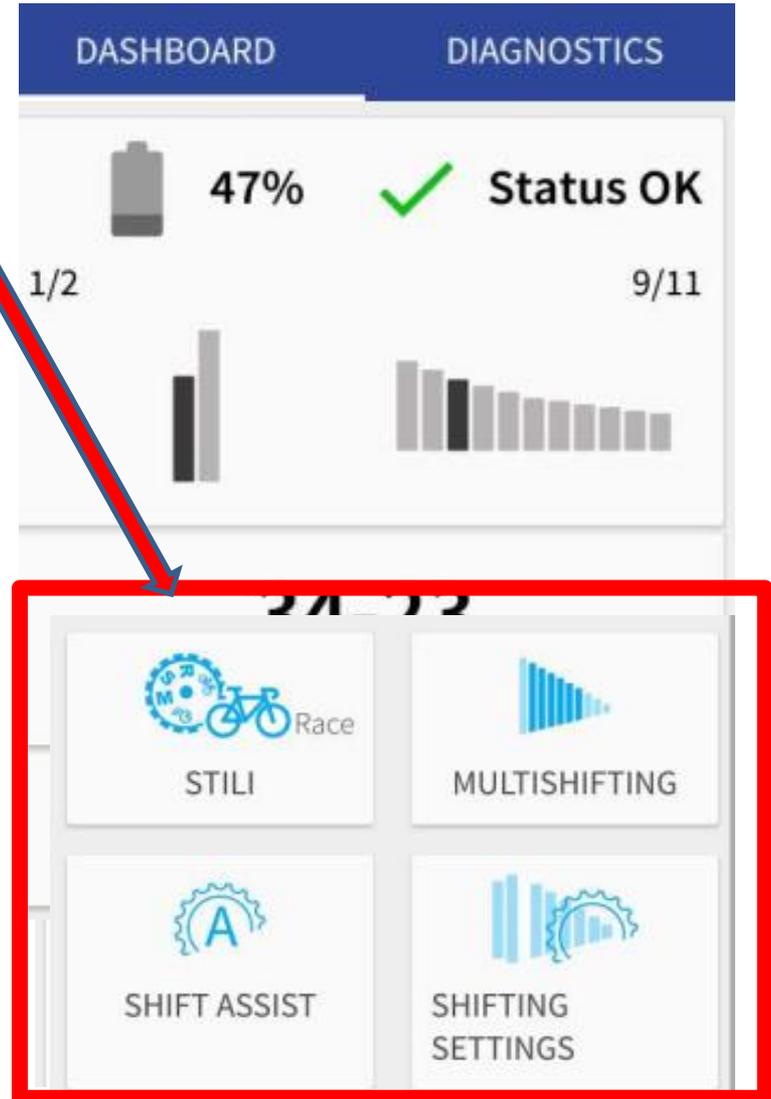
In the lower part of the dashboard, you can customise the performance of the EPS by setting a series of parameters.

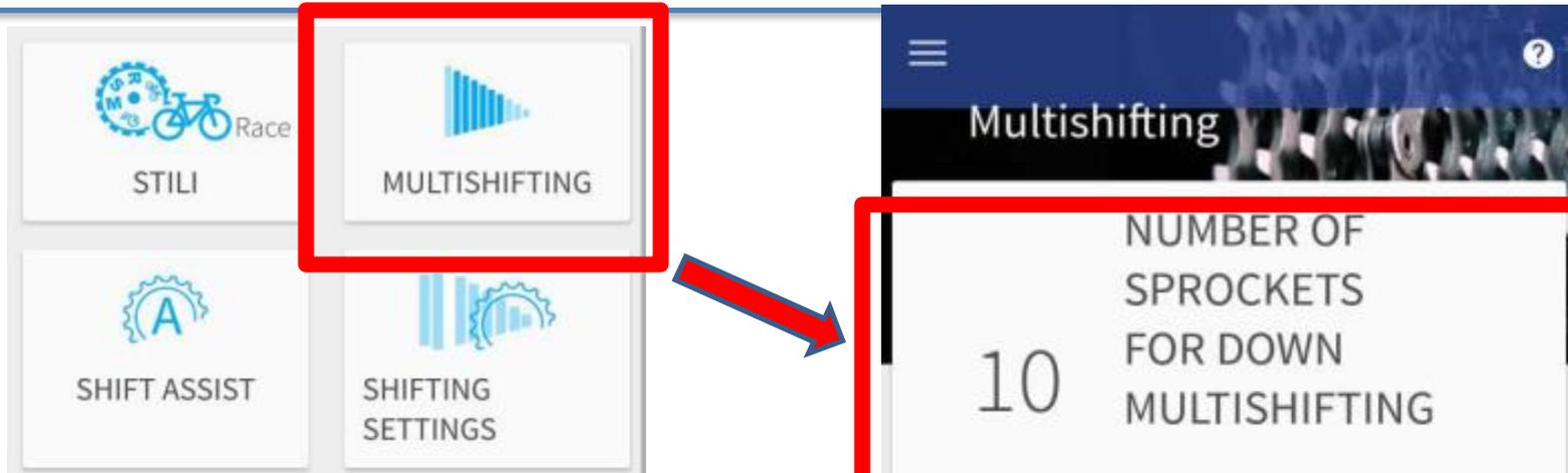
The **MULTISHIFTING** button groups the parameters related to movement of the rear derailleur on more than one sprocket just by pressing the levers

The **SHIFT SETTINGS** button groups the parameters related to movement of the front and rear derailleurs and the command functions.

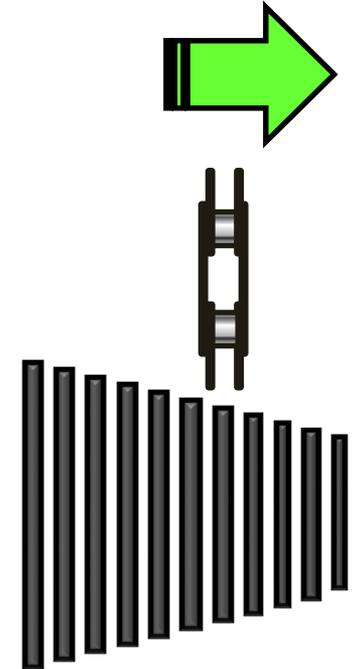
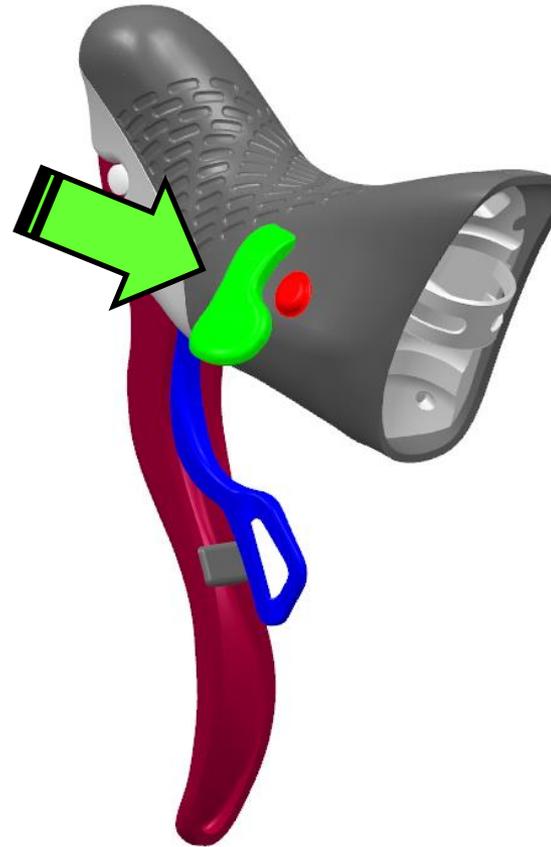
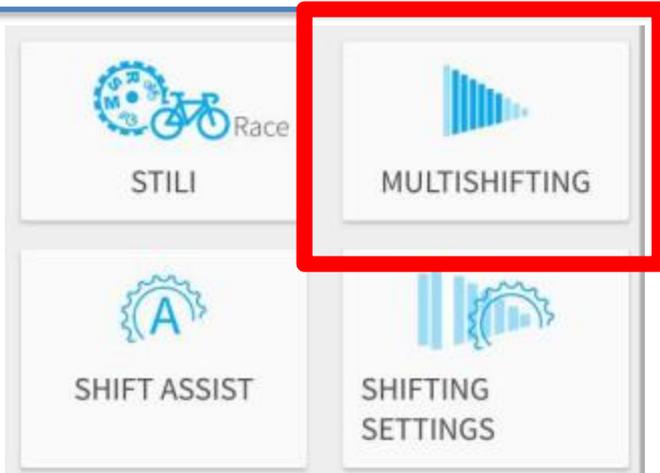
The **SHIFT ASSIST** button allows you to automatically shift the rear derailleur.

The **STYLES** button allows you to set all the parameters according to a number of predefined settings or create a personal style with just one click.





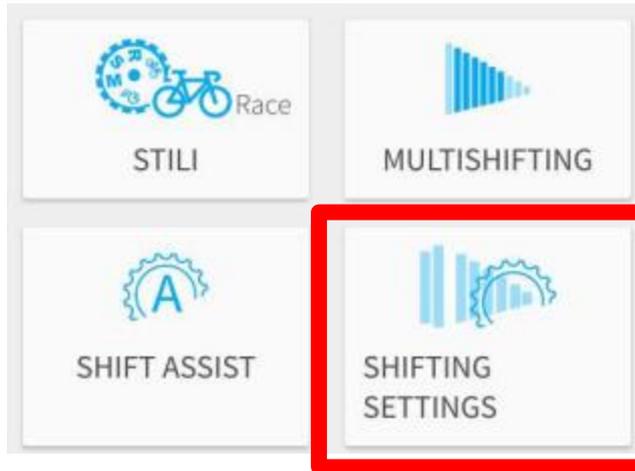
NUMBER OF SPROCKETS FOR DOWN/UP MULTISHIFTING: these two parameters allow you to select the maximum number of sprockets by which you shift the rear derailleur by just one press of the lever (down towards the small sprockets or up towards the larger ones)



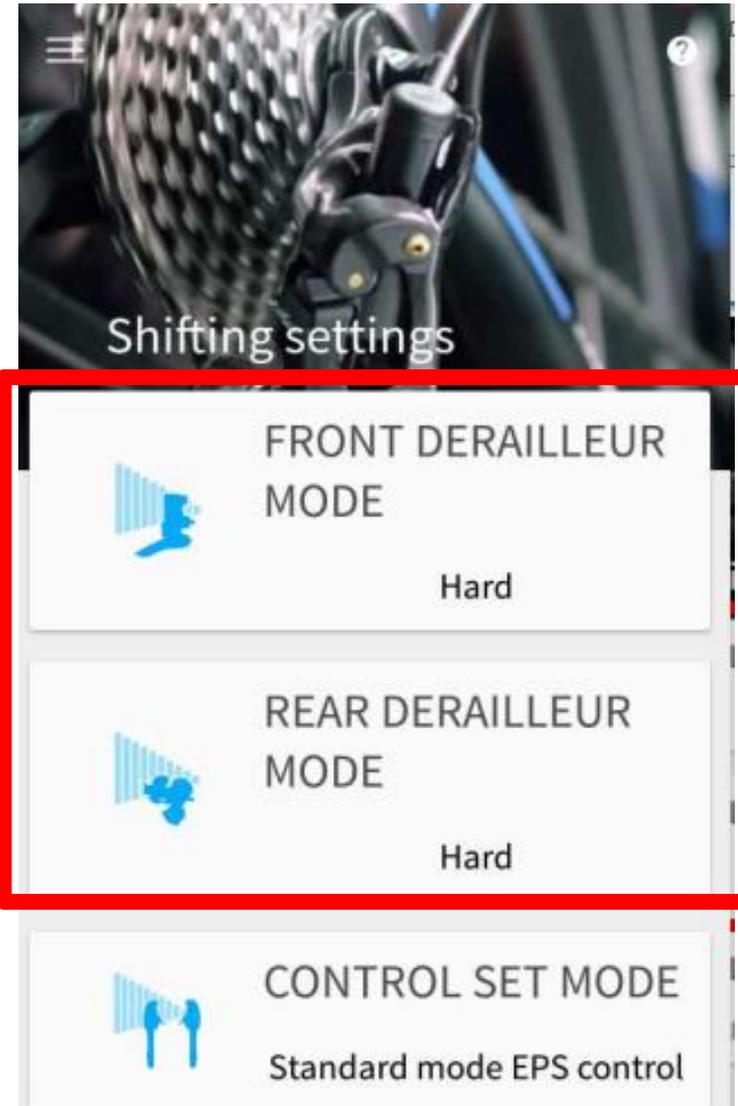
The image shows a sequence of three screenshots from the MyCampy app. The first screenshot shows a menu with four options: STILI, MULTISHIFTING, SHIFT ASSIST, and SHIFTING SETTINGS. The 'MULTISHIFTING' option is highlighted with a red box. Two red arrows originate from this box. One arrow points to the second screenshot, which shows the 'MULTISHIFT DOWNSHIFT ACTIVATION TIME' setting. The setting is represented by a slider with a blue knob positioned at the right end, and the number '100' is displayed next to it. The other red arrow points to the third screenshot, which shows the 'MULTISHIFT UPSHIFT ACTIVATION TIME' setting. This setting is represented by a slider with a blue knob positioned at the left end.

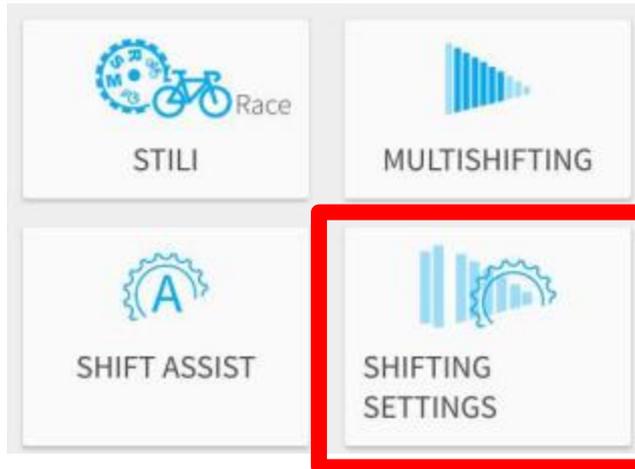
DOWN/UP MULTISHIFTING ACTIVATION TIME: this allows you to adjust the time the lever must be held so that the rear derailleur shifts onto several sprockets after the first.

A "0" setting corresponds to the minimum time, while a "100" setting corresponds to the maximum time.



FRONT/REAR DERAILLEUR MODE: allows softer and quieter (SOFT), normal (NORMAL) or more "aggressive" and fast (RACE) shifting of the chain on the sprockets.



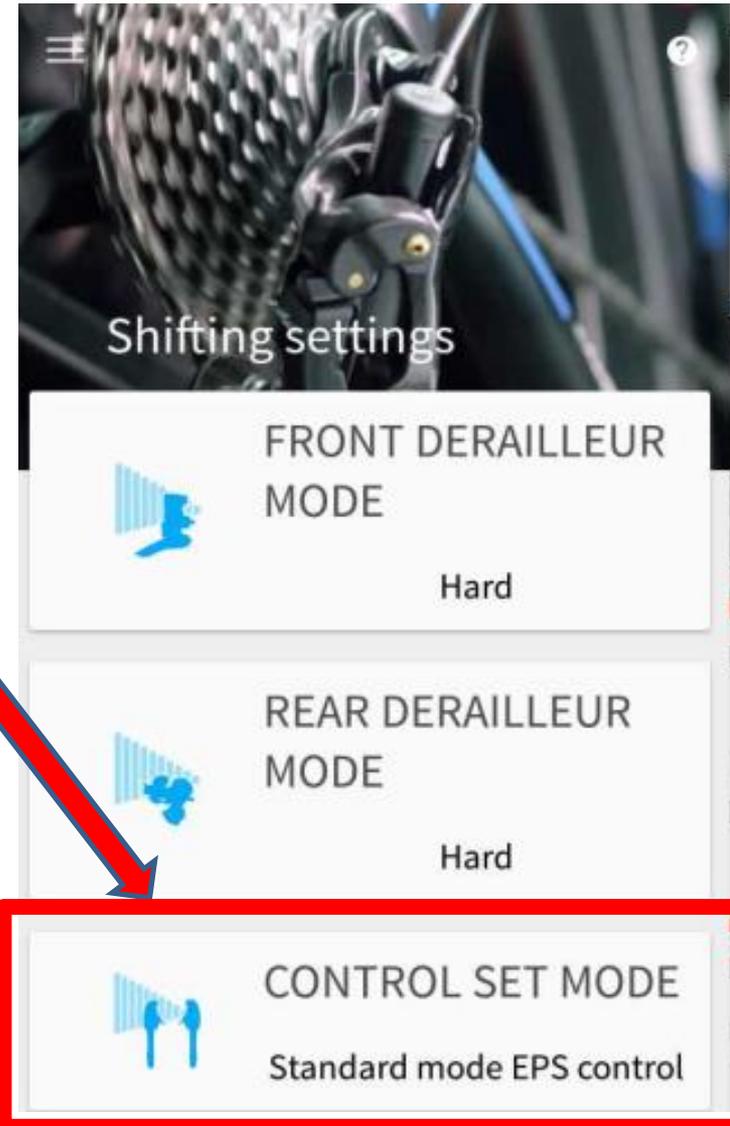


COMMAND MODE:

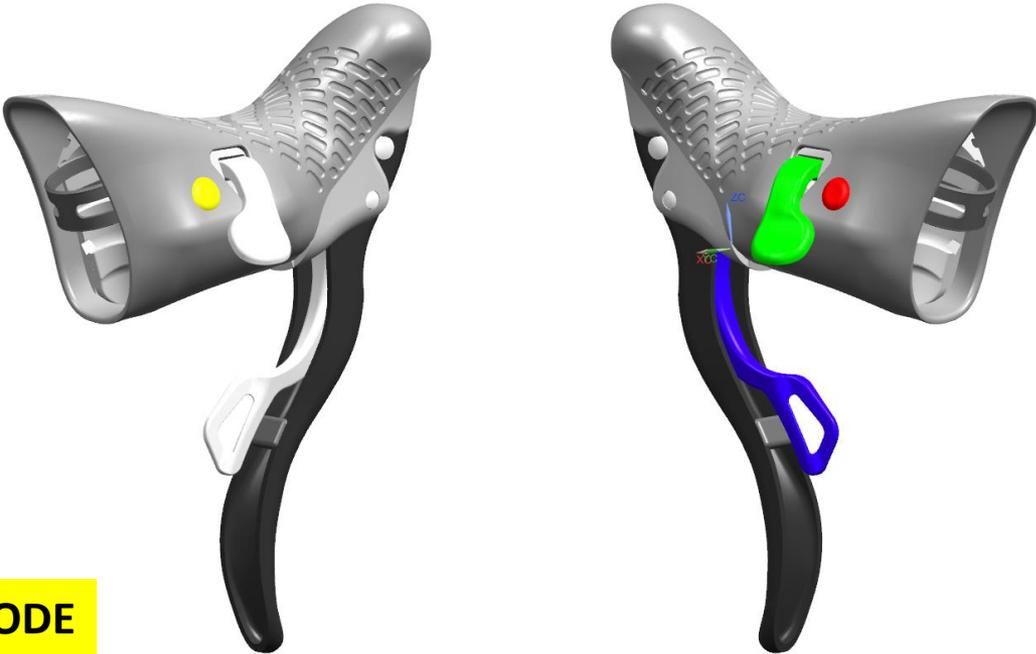
This mode allows you to customise control of the EPS groupset by assigning different functions to the levers and MODE buttons.

This is the only function that is not modified by the STYLE you set on your EPS.

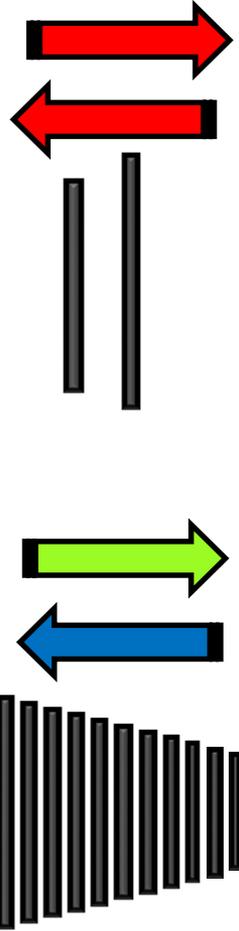
NOTE To make the adjustment and/or to reset the rear and/or front derailleur the control mode must be set to STANDARD.



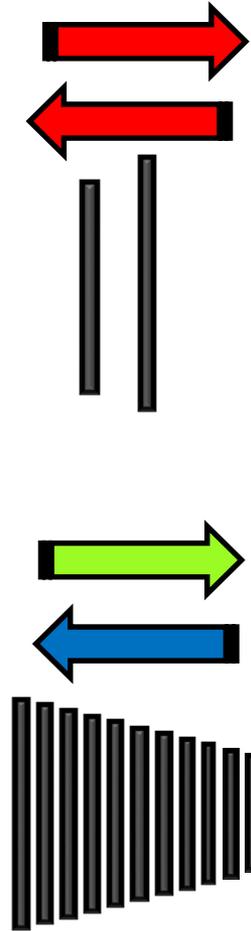
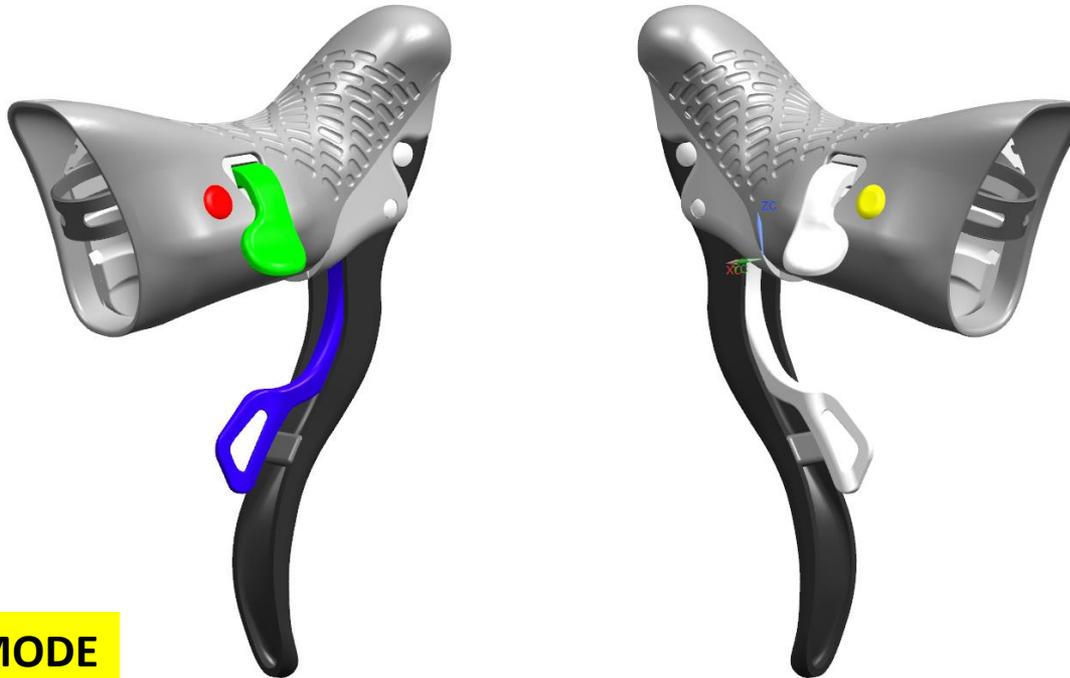
1. EPS control only with Right Hand



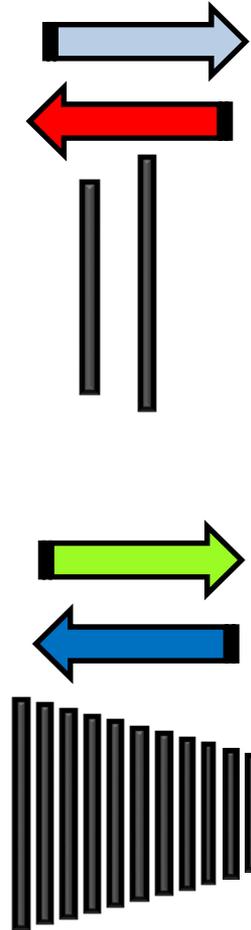
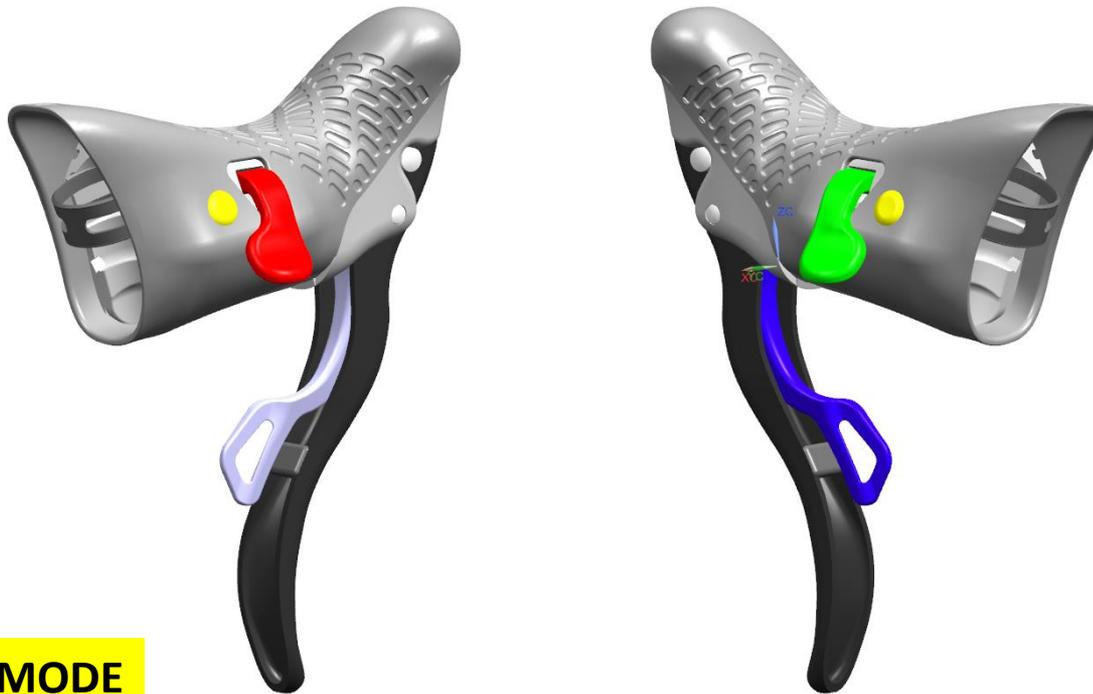
MODE



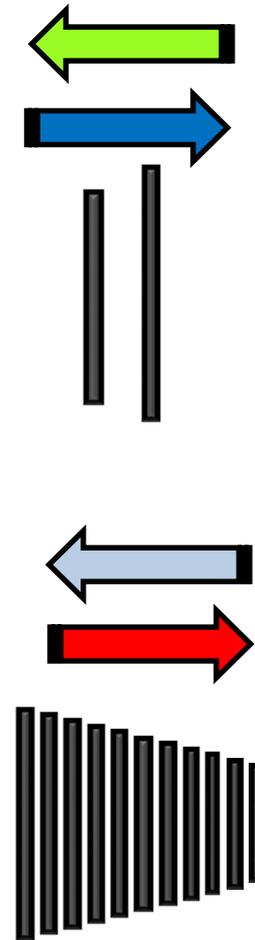
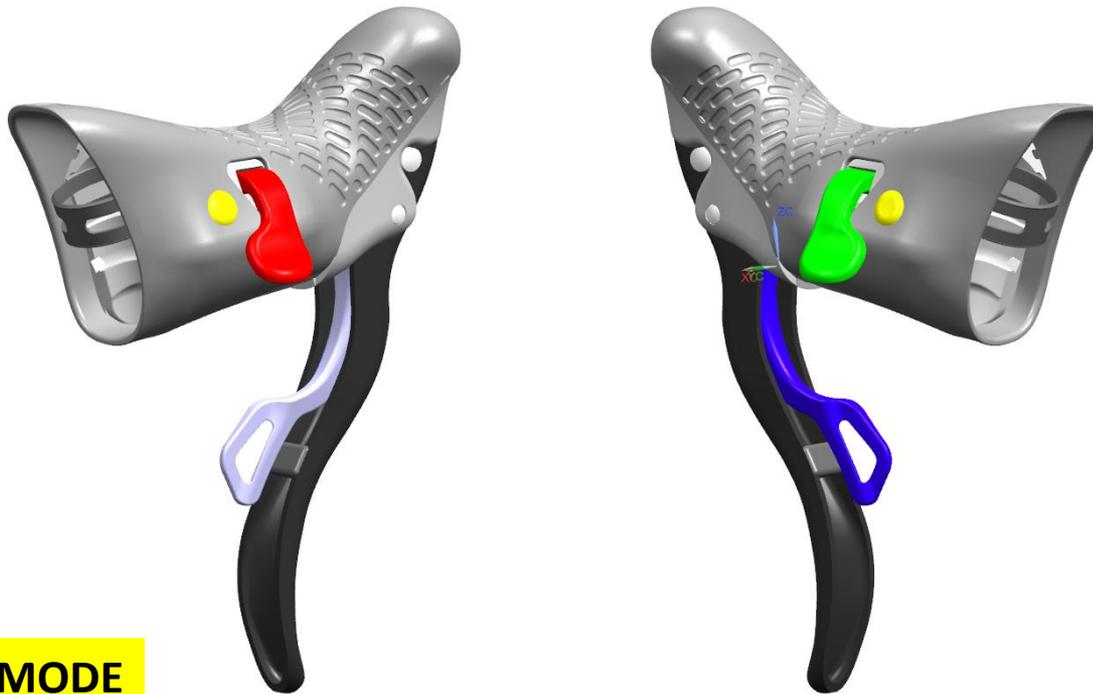
2. EPS control only with Left Hand



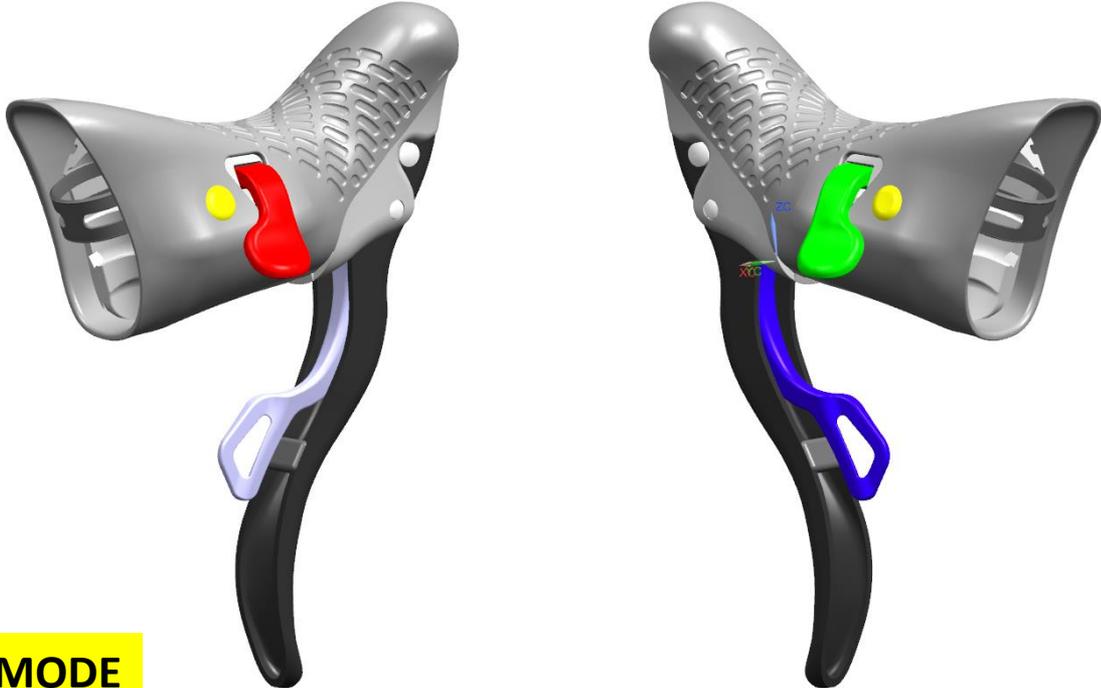
3. Standard mode EPS control



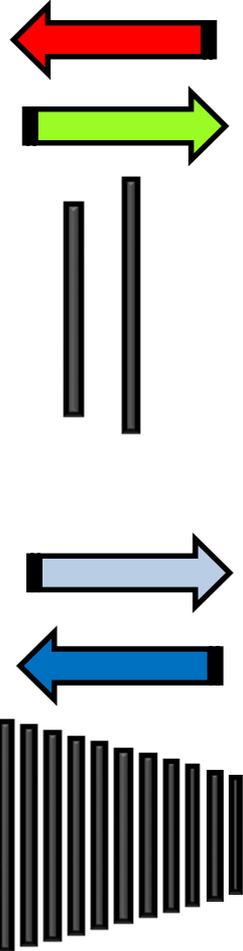
4. Inverted Standard mode EPS control



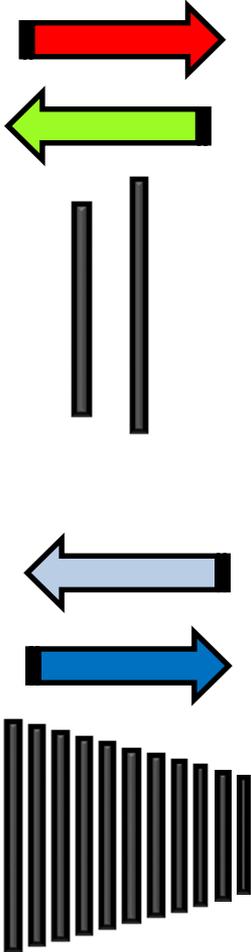
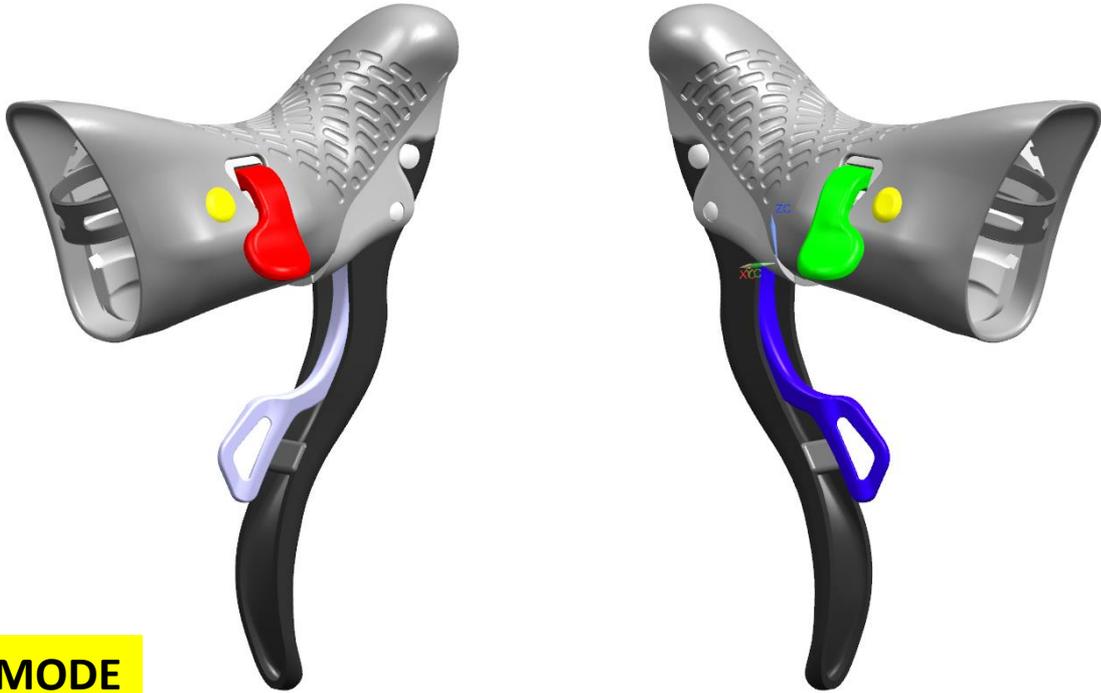
5. EPS Sprinter Control A

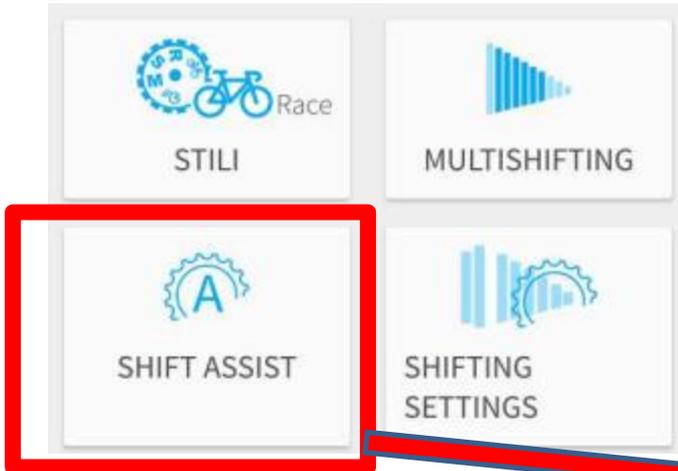


MODE



6. EPS Sprinter Control B





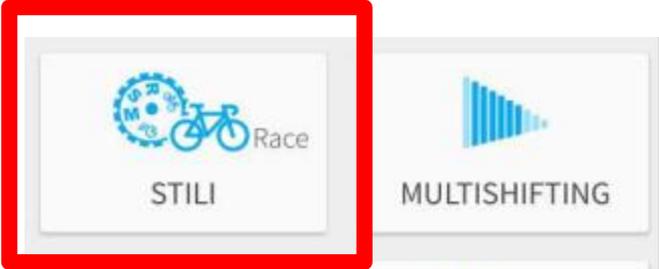
AUTOMATIC GEAR SHIFT AFTER DERAILING:

This allows you to reduce the jump in the transmission ratio which occurs when derailing by automatically operating the rear derailleur. When shifting up to the larger chainring, the system subsequently makes the rear derailleur shift up by 0/1/2/3 larger sprockets (if it is not already on the largest or the one next to it) and vice versa. That is, if down-shifted, the rear derailleur drops by 0/1/2/3 smaller sprockets.

PREDEFINED STYLES: allows you to set all the parameters according to a number of predefined settings with just one click. The following STYLES are available:

- RACE
- SPORT
- COMFORT

The **COMMAND MODE** parameter is **not included** in the parameters that can be set by the styles.



Description		Race	Sport	Comfort	Values
 SHIFTING SETTINGS	FRONT DERAILLEUR MODE	HARD	NORMAL	SOFT	HARD, NORM, SOFT
	REAR DERAILLEUR MODE	HARD	NORMAL	SOFT	HARD, NORM, SOFT
 MULTISHIFTING	NUMBER OF SPROCKETS FOR DOWN MULTISHIFTING	10	3	1	1...10
	NUMBER OF SPROCKETS FOR UP MULTISHIFTING	10	3	1	1...10
	DOWN MULTISHIFT LATENCY	0%	50%	100%	0 – 100 %
	DOWN MULTISHIFT LATENCY	0%	50%	100%	0 – 100 %
 A _{OFF}	AUTOMATIC GEAR SHIFT AFTER DERAILING	0	1	2	0...3

CUSTOMISED STYLES: you can create (with a title and subtitle), save and cancel your settings.

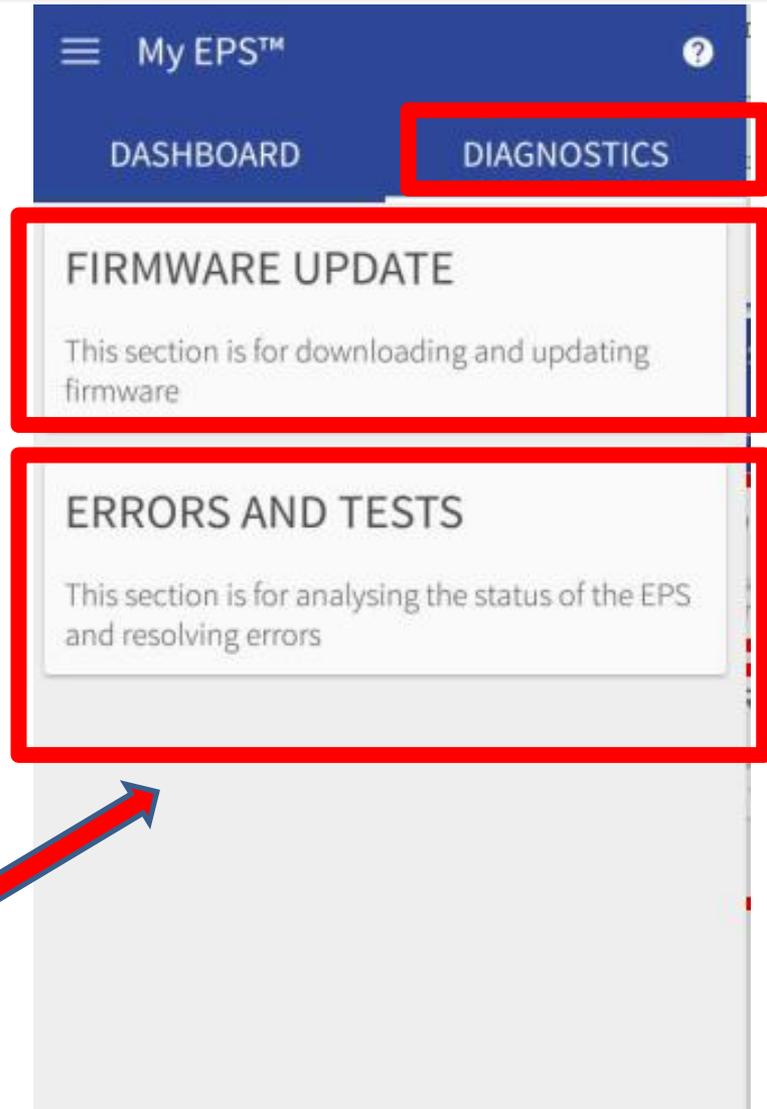
The various parameters are set and subsequently saved in your account through this screen, creating a STYLE that will be associated to the set parameters. The styles are saved on the Internet in your account and can therefore be saved in different EPS groupsets

DIAGNOSTICS

The screen on the right side of the DASHBOARD screen is called “DIAGNOSTICS”

In the upper part of the screen, you can access the area where the **firmware** version of some of the components can be seen and where you can update them.

In the lower part of the screen there is an area **reserved for professional mechanics** where diagnostics can be performed to show any detailed **errors** detected by the EPS system and perform a series of **tests** to help diagnose any errors not detected by the system.



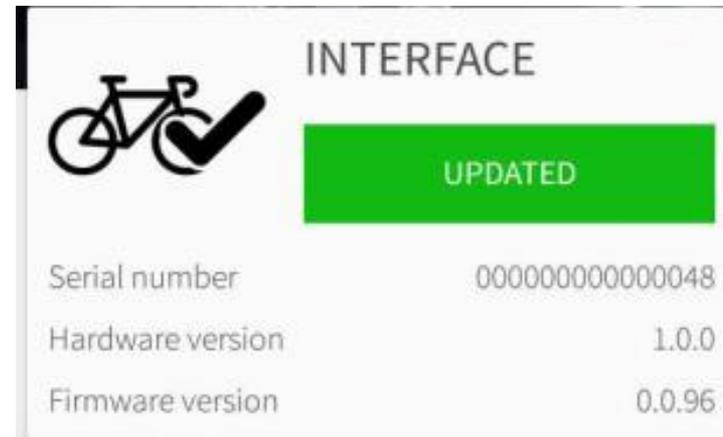
FIRMWARE UPDATE screen

On this screen the data read within each individual component is indicated:

INTERFACE WIRELESS MODULE

For each component the following information is indicated:

- Serial number**
- Hardware version**
- Firmware version**



FIRMWARE UPDATE screen

If the App detects that the firmware of an individual component is:

- **not the latest version** available on the **Internet**, the **DOWNLOAD** option and the related icon will appear
- **an older version** than the one in your **device**, the **UPDATE** option and the related icon will appear
- **the latest available version**, the App will display **UPDATED** and the related icon on the screen

WIRELESS MODULE

Numero seriale 0000000000000002

Revisione hardware 1.0.0

SCARICA

WIRELESS MODULE

AGGIORNA

WIRELESS MODULE

UPDATED

FIRMWARE UPDATE PROCEDURE

For example, the WIRELESS MODULE has firmware version **8**.

The App shows me that a new version is available on the Internet and therefore it indicates **DOWNLOAD**

After tapping **DOWNLOAD** and downloading the file onto the mobile phone,

the App allows me to carry out the **UPDATE** and download the new firmware into the wireless module.

The image displays two screenshots of the MyCampy app interface, illustrating the firmware update procedure. Both screenshots show the 'WIRELESS MODULE' screen with the following details:

Numero seriale	0000000000000002
Revisione hardware	1.0.0
Version firmware	0.0.8

In the top screenshot, the 'SCARICA' (Download) button is highlighted with a red circle, and a red arrow points from the text 'For example, the WIRELESS MODULE has firmware version 8.' to the '0.0.8' version number. Another red arrow points from the text 'The App shows me that a new version is available on the Internet and therefore it indicates DOWNLOAD' to the 'SCARICA' button.

In the bottom screenshot, the 'AGGIORNA' (Update) button is highlighted with a red circle, and a red arrow points from the text 'the App allows me to carry out the UPDATE and download the new firmware into the wireless module.' to the 'AGGIORNA' button.

Professional operators

To access the reserved area of the DIAGNOSTICS page and its functions, you must apply to use MyCampy as a **professional** by entering the following information:

Shop name*

V.A.T.*

Shop address, consisting of:

Street*

City*

Post code*

Country*

Region (or State, in case of USA)*

Phone*

Website

Campagnolo Pro Shop (Yes/No)*

Campy Code (Yes/No)*

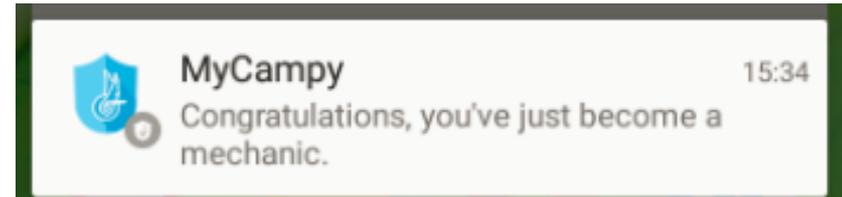
Service Center (Yes/No)*



Professional operators

Campagnolo **disclaims** all liability deriving from the downloading of these additional functions by any person, who must accept direct liability for their actions.

About 24 hours after the request the system, after automatically checking the compulsory fields, will advise the user with a **notice** that they can access the reserved functions in the DIAGNOSTICS area.



The **ERRORS** screen indicates any errors detected by the EPS system (the following will appear on the initial screen)



When an error appears, click on it to open a page that will tell you the checks to be performed to identify the defective component.

Errors

Check the connector and its internal connection pin. Reconnect and verify operation: if it does not work, check any abnormalities in the wiring. If no faults are found, the malfunction may be attributable to the rear derailleur or power unit

OK

Errors and tests

ERRORS TESTS

FRONT DERAILLEUR ERRORS

No errors found

REAR DERAILLEUR ERRORS

(1.1) Rear derailleur position sensor/circuit

LEFT HAND CONTROL SET

TEST screen

The **COMMAND** test allows you to check the correct operation of all the command levers and buttons:

for example, the screen will confirm that by operating the inner command lever (or the bar end, if present), the signal is received correctly by the interface.

This test may be particularly useful when the system does not indicate any error and you suspect that the problem is caused by the control area (command and interface) or by the operating area (power unit and rear derailleur).

Errors and tests

ERRORS TESTS

COMMANDS

●	Outer lever	●
●	Inner lever	●
●	Switch mode	●
●	Bar end up	●
●	Bar end down	●

FRONT AND REAR DERAILLEUR

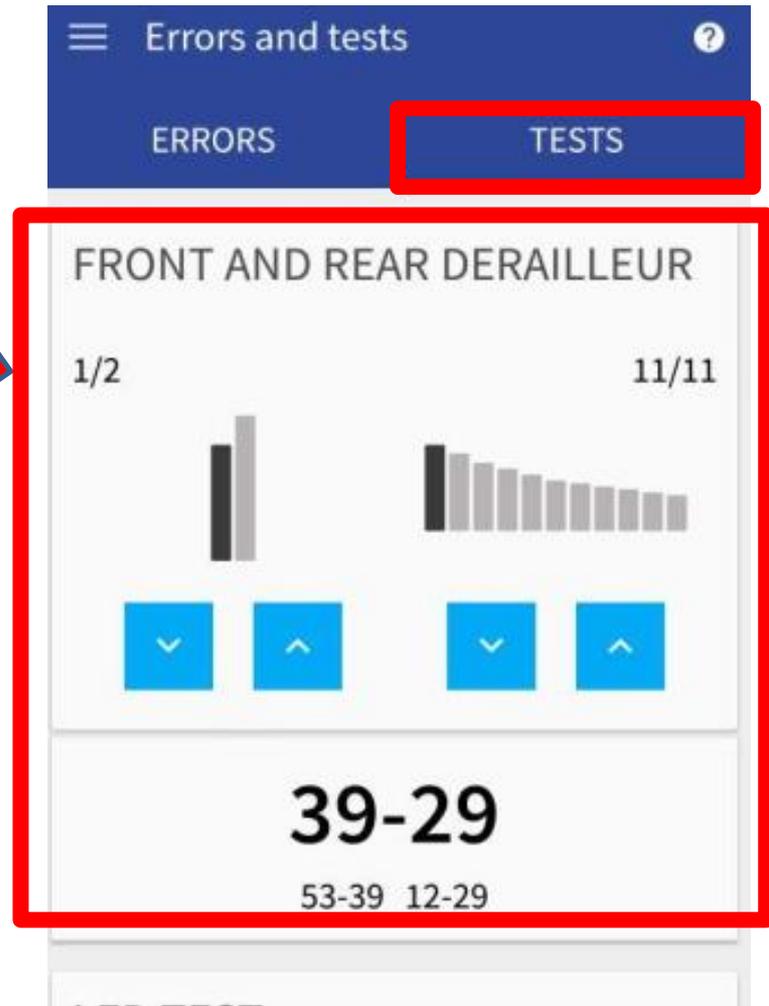
1/2 9/11

TEST screen

The **FRONT AND REAR DERAILLEUR** test allows you to operate the front and rear derailleurs by means of the app without using the commands.

This test may be particularly useful for checking whether, regardless of the commands, the front and rear derailleurs move correctly.

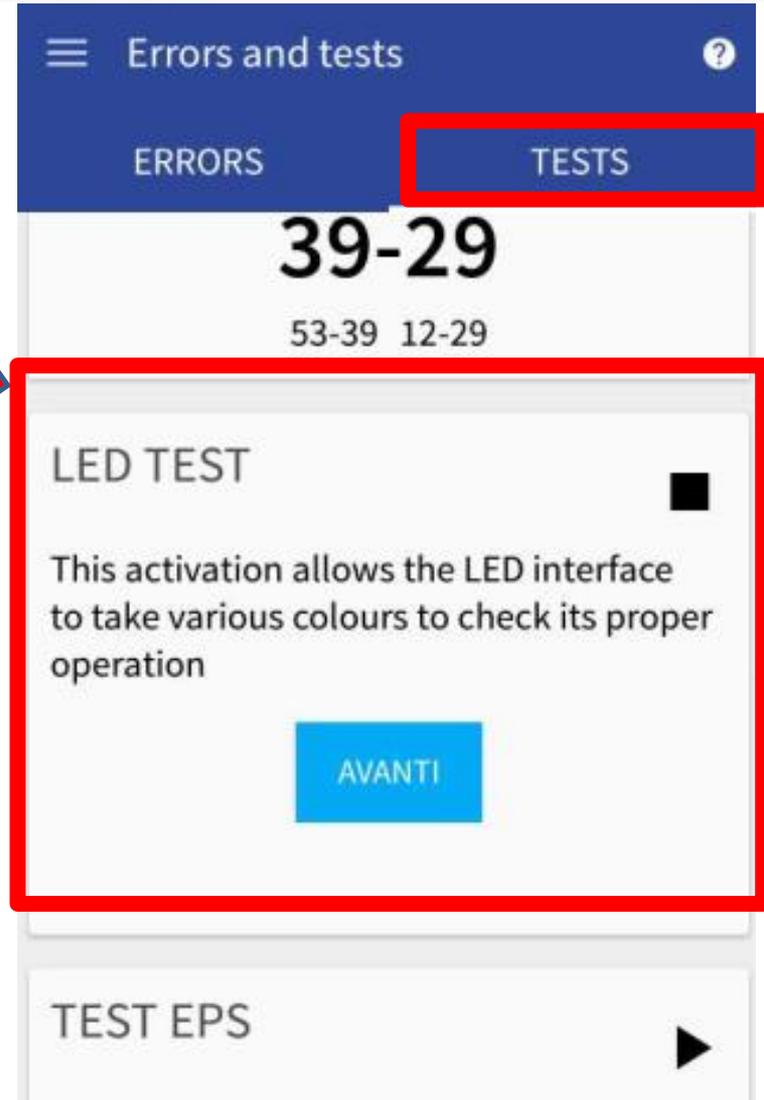
IMPORTANT: the crankset must be turned while operating the front and rear derailleurs!



TEST screen

The **LED TEST** allows you to check whether the interface LED correctly changes to the various colours.

By looking at the indication on the app, while at the same time looking at the interface LED, you can check whether the indications match.

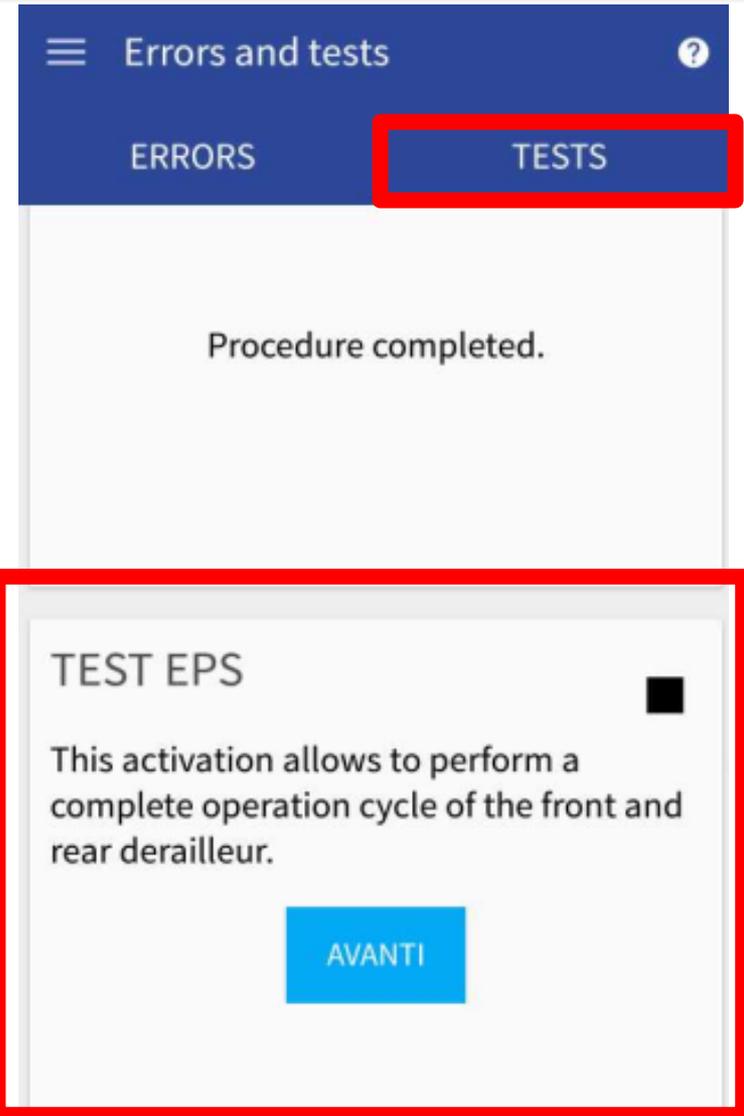


TEST screen

The **EPS TEST** allows you to perform a complete front and rear derailleur operation cycle.

This test may be particularly useful for checking whether, regardless of the commands, the front and rear derailleurs move correctly.

IMPORTANT: the crankset must be turned while operating the front and rear derailleurs!



FIRMWARE UPDATE screen

On this screen, in addition to the components that are already visible:

**INTERFACE
WIRELESS MODULE**

the **POWER UNIT** is also visible



POWER UNIT	
	UPDATED
Serial number	000004294967295
Hardware version	0.0.03
Firmware version	0.0.20

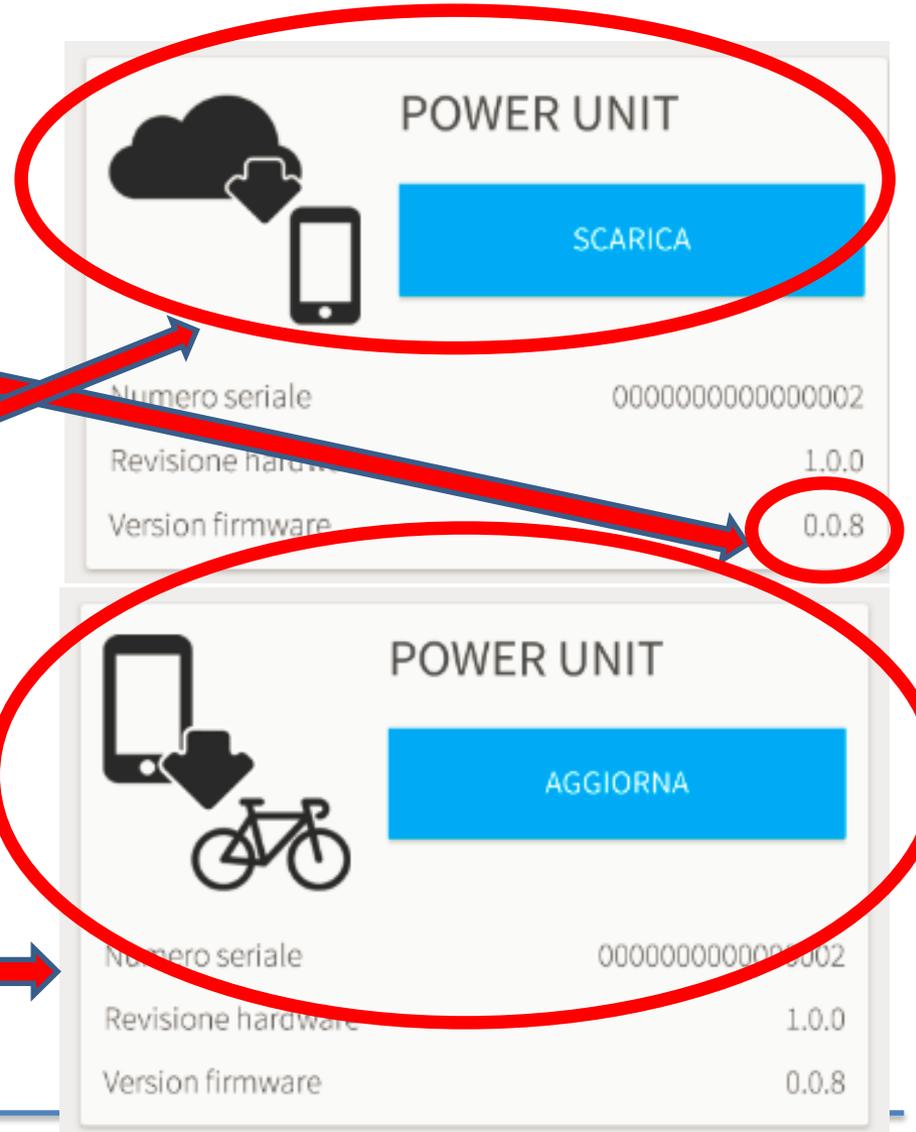
FIRMWARE UPDATE PROCEDURE

For example, the Power unit has firmware version **8**.

The App shows me that a new version is available on the Internet and therefore it indicates **DOWNLOAD**

After tapping **DOWNLOAD** and downloading the file onto the mobile phone,

the App allows me to carry out the **UPDATE** and download the new firmware into the Power unit.



FIRMWARE UPDATE

Follow the instructions

Aggiornamento power unit

— 8% —

During this phase the interface LED turns orange in colour

Numero seriale	000000000000048
Revisione hardware	1.0.0
Version firmware	0.0.86

Aggiornamento firmware

Questa procedura permette di aggiornare il firmware della power unit

OK

Aggiornamento firmware

Aggiornamento firmware completato. Effettuare l'azzeramento (zero setting) del cambio e del deragliatore.